

Customer Consent Form – Appointment of Authorised Representative

In this form:

- the **Customer** means the person(s) named as such below, having one or more electricity supply accounts with Synergy. If a Customer has multiple electricity supply accounts with Synergy, the Customer must nominate on this form each electricity supply account and the associated premises to which the authority and consent in this form relate to;
- the **authorised representative** means the person the Customer is, by completing this form, authorising to act on the Customer's behalf in relation to the supply of electricity to the Customer under the Standard Electricity Agreement with Synergy;
- a reference to a **person** includes, but is not limited to, an individual, a public body, a company, or an association or body of persons, corporate or unincorporated;
- **premises** means each address to which electricity is or will be supplied to the Customer under the Standard Electricity Agreement with Synergy; and
- **Synergy** means Electricity Generation and Retail Corporation trading as Synergy ABN 58 673 830 106.

Please return this form to:

Synergy GPO Box K856, Perth WA 6842
or fax (08) 9221 4628

Customer details, authorisation of authorised representative and consents etc.

Customer name _____

Customer address _____

ABN/ACN (if applicable) _____

I/We now appoint and authorise the *authorised representative** named on this form to act on my/our behalf in relation to the supply of electricity to me/us on the account(s) and at the premises listed below, for the period of:

_____ (start date) to _____ (end date) date unknown

*The authorised representative appointment commences on the date of appointment specified in this application (or any later date when Synergy first receives that notice) and continues in full force and effect until the date for termination of appointment specified in this application (or any later date when Synergy first receives that notice of termination). In the event the applicant has not specified a date for termination of appointment of their authorised representative at the time of that appointment then the date of termination will be the date in which the applicant subsequently notifies Synergy to terminate the appointment of its authorised representative. An authorised representative appointment survives termination of Synergy's Standard Electricity Agreement.

Account Name	Physical address of premises	Account number

- I/We agree the authorised representative nominated in this application can act on my behalf to perform the matters specified under clause 23.11(a) of Synergy's Standard Electricity Agreement (found online at synergy/net.au/terms) unless specified otherwise below:

- I/We also consent to Synergy releasing all and any information requested by my/our *authorised representative* from time to time in relation to the supply of electricity at the *premises* to my/our *authorised representative*.
- I/We acknowledge and agree consistent with clause 23.11 of Synergy's Standard Electricity Agreement, that my/our *authorised representative* may enter into legally binding arrangements with Synergy on my/our behalf in relation to the supply of electricity to me/us at the *premises* including but not limited to contract establishment, liability for payment and contract termination and that my/our *authorised representative* does not act for Synergy and is not authorised, at any time, by Synergy to act for, or on behalf of, Synergy.

For further details on the matters an authorised representative can act on your behalf, visit:
synergy.net.au/docs/authorised_representative_terms_conditions.pdf

I/We do not consent to Synergy contacting me/us regarding any promotional or marketing activities
(please tick box if appropriate)

Executed by the Customer:

Customer's signature* _____

Witness' signature* _____

Date _____

**If person signing is not the Customer, the person signing must be duly authorised by the Customer to sign this form and must produce evidence of that authority to Synergy upon request.*

Name of each person signing this form for the Customer _____

Daytime contact no _____ Mobile _____

Email _____

Authorised representative details and acknowledgement

Authorised representative name _____

Authorised representative address _____

ABN/ACN (if applicable) _____

I/We understand, acknowledge and agree that by signing this form:

- I/We accept the above appointment and authorisation by the Customer in accordance with its terms; and
- If there is more than one of us as authorised representative then we are jointly and individually able to exercise any right of the authorised representative and jointly and individually liable for any obligation of the authorised representative and any notice, consent, licence, permission, authority, receipt or other communication given by any one of us to Synergy, or received by any one of us from Synergy, is deemed to be given or received (as the case may be) by all of us.

Executed by the authorised representative:

Authorised representative's signature* _____

Witness' signature* _____

Date _____

**If person signing is not the authorised representative, the person signing must be duly authorised by the authorised representative to sign this form and must produce evidence of that authority to Synergy upon request.*

Name of each person signing this form for the Authorised representative _____

Daytime contact no _____ Mobile _____

Email _____

Collection of Information Notice

To assist us to provide you with services, we need to collect personal and credit information about you. We may disclose this information to other parties (who may be located overseas), including third party providers, and to external agencies as described in our privacy policy, and may also use your personal information for direct marketing purposes. Our privacy policy explains what information we collect and why we collect it, how we use that information, who we work with, and the countries (currently the USA, Japan, Philippines and New Zealand) where those recipients may be located. This policy also explains your rights to access and correct any information we store about you, how to make a privacy complaint and how to opt out of receiving direct marketing. Our privacy policy is available at **synergy.net.au/privacy_policy** or by calling us on **13 13 53** for residential customers or **13 13 54** for business customers.

We may also disclose your credit information to credit reporting bodies (CRBs) such as information about overdue payments. Our privacy policy also includes important information about credit reporting such as the details about the CRBs to whom we may disclose your credit information, the information that CRBs hold, and how you can request CRBs not to use or disclose your information for pre-screening or when you consider yourself to be victim of fraud. You can request a copy of a statement setting out the important credit reporting information by contacting us.