



# Renewable Energy Buyback Scheme (REBS)

## Price Schedule

Applicable to existing SWIS customers only

– 1 July 2023



## **Acknowledgement of Country**

Synergy acknowledges the Traditional Custodians of the lands on which we walk, work and live. We acknowledge and pay our respect to Elders past, present and emerging as we work together for a united future.

# Fees and charges

## Renewable Energy Buyback Scheme Administration Fee:

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\$14.45 per account (inclusive of GST)

## Metering costs to switch to the Renewable Energy Buyback Scheme

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A compatible meter is required and applicable metering fees may apply if you switch to REBS.

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Meter Upgrade Fee	<b>\$101.30</b>
Meter Reprogram Fee <sup>^</sup>	<b>\$101.30</b>

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All metering costs quoted above are inclusive of GST.

<sup>^</sup>Existing compatible meters may be reprogrammed to comply with the Renewable Energy Buyback Scheme (this will incur a Meter Reprogram Fee). If you are unsure or wish to confirm your meter type, please call Synergy on 13 13 53.

## Communications equipment installation (if required)

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Western Power may require communications equipment to be installed on the meter at an additional charge.

Prices are correct as at 1 July 2023.

Prices are subject to change at any time.

Meters are not transferable to any other property.

Meters are and remain the property of the network operator, Western Power.

# Residential customers

Renewable Energy Buyback Scheme buyback rate applicable to residential customers.\*

## Renewable Energy Buyback Scheme Buyback Rate c/kWh

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Synergy <b>buys</b> from customer at	<b>7.1350</b>
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The rate quoted above is exclusive of GST, unless provided for otherwise under the REBS terms and conditions. \*The Renewable Energy Buyback Scheme is formally closed to new applicants.

## Historic Net Feed-in Tariff

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Historic Net Feed-in Tariff rates are available only to particular classes of existing customers as set out below.

### Category A c/kWh

- |  |           |
|--|-----------|
| 1. A qualified Feed-in Tariff customer who entered into a Renewable Energy Buyback Scheme contract before 19 May 2011.   | <b>40</b> |
| <hr/>  |           |
| 2. A residential customer who:   |           |
| (i) successfully applied to become a qualified Feed-in Tariff customer during the period between 19 May to 30 June 2011; and   |           |
| (ii) had their small renewable energy system approved by Western Power and connected to Western Power's electricity network (including the necessary meter and meter related equipment) by 30 September 2011.                                      | <b>40</b> |
| <hr/>  |           |
| 3. A qualified Feed-in Tariff customer who moved into a residential premise that had previously qualified for the 40c/kWh rate under either item 1 or 2 (refer to item 8, Schedule 1 of the Renewable Energy Buyback Scheme Terms and Conditions). | <b>40</b> |

Historic Net Feed-in-Tariff rates quoted above are exclusive of GST, unless provided for otherwise under the REBS terms and conditions.

## Category B

c/kWh  
1 Jul - 9  
Dec 2011

c/kWh  
from 10  
Dec 2011

- |  |    |    |
|--|----|----|
| 4. A residential customer who:   |    |    |
| (i) successfully applied to become a qualified Feed-in Tariff customer during the period between 19 May to 30 June 2011;   |    |    |
| (ii) and had their small renewable energy system approved by Western Power and connected to Western Power's electricity network (including the necessary meter and meter related equipment) after 30 September 2011.   | 40 | 20 |
| <hr/>  |    |    |
| 5. A qualified Feed-in Tariff customer who became a qualified Feed-in Tariff customer after 1 July 2011, and whose residential premise was not previously subject to a contract specified in Category A (refer to item 8, Schedule 1 of the Renewable Energy Buyback Scheme Terms and Conditions). | 40 | 20 |

Historic Net Feed-in-Tariff rates quoted above are exclusive of GST, unless provided for otherwise under the REBS terms and conditions.

# Non-residential customers

Renewable Energy Buyback Scheme buyback rate applicable to non-residential (not for profit and educational) customers.\*

## Renewable Energy Buyback Scheme Buyback Rate

c/kWh

Synergy **buys** from customer at

7.1350

The rate quoted above is exclusive of GST, unless provided for otherwise under the REBS terms and conditions. \*The Renewable Energy Buyback Scheme is formally closed to new applicants.

# Our commitment to serve you well

We may supply your energy, but what we're really here for is to help you get the most out of it. That means giving you the best possible service. If you have any feedback or ways we can help you better, we'd love to hear them.

Visit us online at [synergy.net.au/contact](https://www.synergy.net.au/contact)

Give us a call:

- **13 13 53** for residential customers.  
Monday to Friday between 7am and 7pm AWST, excluding public holidays.
- **13 13 54** for business customers.  
Monday to Friday between 8am and 5pm AWST, excluding public holidays.
- **(08) 6212 2222** for calls outside Western Australia.
-  **TTY 13 36 77**  
if you have hearing or speech difficulties.  
Monday to Friday between 7am and 7pm AWST, excluding public holidays.
-  **13 14 50**  
for telephone interpretation services.

Or you can write to us:

- **Customer Services**  
**Synergy**  
**GPO Box K851**  
**Perth WA 6842**