

# Synergy Business Time of Use<sup>®</sup> (R1) tariff Application & Metering Request Form

I am applying for the Synergy Business Time of Use<sup>®</sup> (R1) tariff (a regulated tariff) for the account and premises shown below and to arrange for the installation of the necessary metering in order to be supplied electricity under the Synergy Business Time of Use (R1) tariff, subject to the terms and conditions set out under Product Information in this Application and Metering Request Form for a minimum period of 12 months.

Synergy account no. \_\_\_\_\_ Meter no(s). \_\_\_\_\_

Synergy account name \_\_\_\_\_

Address of premises \_\_\_\_\_

Postal address (for accounts and notices) \_\_\_\_\_

**IMPORTANT:** The network operator, Western Power, does not permit or supply subsidiary meters for customers supplied under the R1 tariff.

## Applicant information

Applicant's name \_\_\_\_\_

Position \_\_\_\_\_ Phone \_\_\_\_\_

Email \_\_\_\_\_

*I do not wish for Synergy to contact me regarding any promotional or marketing activities. (Please tick box.)*

## Applicant signature

By completing and signing this Application and Metering Request Form, I acknowledge and warrant:

1. I am authorised to make this request in relation to this Synergy account; and
2. All information provided in this Application and Metering Request Form is accurate and complete; and
3. The account holder agrees to be bound by the applicable terms and conditions in relation to the Synergy Business Time of Use (R1) tariff as set out under 'Product Information' on this Application and Metering Request Form, including the minimum 12 month term.

Signed \_\_\_\_\_ Date \_\_\_\_\_

Site contact name \_\_\_\_\_ Phone \_\_\_\_\_

Please specify commencement and expiry dates for supply under the Synergy Business Time of Use (R1) tariff which must be for a minimum of 12 months.

Commencement date \_\_\_\_\_ Expiry date \_\_\_\_\_

**Please return to:** Business Sales Support (R1)  
Synergy  
GPO Box K856, Perth WA 6842

# Synergy Business Time of Use<sup>®</sup> (R1) tariff Application & Metering Request Form

## Product Information

1. The Synergy Business Time of Use (R1) tariff consists of a fixed daily supply charge plus variable electricity charges dependent on the time and day of the week electricity is consumed. Other standard fees and charges may also apply.
2. The Synergy Business Time of Use (R1) tariff has the following cost structure:

<b>Supply Charge (dollars per day)*</b>	<b>3.6874</b>
<b>Electricity Charge – Peak (8am to 10pm Monday to Friday, including public holidays)*</b>	<b>39.9932</b>
<b>Electricity Charge – Off-Peak (all other times)*</b>	<b>11.9979</b>

\*Prices current as at 1 July 2023. All prices are inclusive of GST. Synergy calculates its tariffs to four decimal places. Electricity is charged in cents per 'unit' unless otherwise specified. A 'unit' is one kilowatt-hour (kWh).

3. Upon completion of this Application & Metering Request Form, Synergy will request the required metering work. A meter upgrade and replacement fee of \$101.30 will apply where required to meet metering requirements for the R1 tariff. If applicable, it will be included on your first Synergy bill after the new meter has been installed. You will be liable for the cost of the required metering works and any associated work. All metering equipment and labour charges will be applied per the standard pricing schedule for normal work hours of the network operator, Western Power. Additional charges may be applicable for work completed outside of normal work hours.
4. The Synergy Business Time of Use (R1) tariff is only available to business customers that consume less than 50 MWh per year (which equates to 137 units on average each day). The customer agrees to be supplied under the Synergy Business Time of Use (R1) tariff for a minimum period of 12 months.
5. Your premises must comply with all applicable technical requirements including those relating to meter enclosures. These can be obtained from the website of the network operator, Western Power at [westernpower.com.au](http://westernpower.com.au).
6. Subsidiary meters supplied by Western Power must not be used to access the Synergy Business Time of Use (R1) tariff. Western Power supplied subsidiary meters must be returned at the time of installation of the new meter or instead purchased from Western Power. Pre-payment is not required. However, you must decide when you apply so that the necessary work can be arranged. If you choose to purchase any subsidiary meters, please be aware that Western Power does not read customer-owned subsidiary meters. If you choose to return the subsidiary meters, you may need to arrange for additional electrical work by a licensed electrical contractor.
7. The network operator, Western Power, will endeavour to complete the required metering work within 10 working days for metropolitan areas and 20 working days outside the metropolitan area from when Synergy requests the work to be done.
8. The supply of electricity under the Synergy Business Time of Use (R1) tariff is subject to Synergy's Standard Electricity Agreement Terms and Conditions which can be found at [synergy.net.au/agreements](http://synergy.net.au/agreements) and tariff by-laws made under the *Energy Operators (Powers) Act 1979*.
9. You will be supplied under the Synergy Business Time of Use (R1) tariff once any required metering work has been completed (including commissioning).

## Collection of Information Notice

To assist us to provide you with services, we need to collect personal and credit information about you. We may disclose this information to other parties (who may be located overseas), including third party providers, and to external agencies as described in our privacy policy, and may also use your personal information for direct marketing purposes. Our privacy policy explains what information we collect and why we collect it, how we use that information, who we work with, and the countries (currently the USA, Japan, Philippines and New Zealand) where those recipients may be located. This policy also explains your rights to access and correct any information we store about you, how to make a privacy complaint and how to opt out of receiving direct marketing. Our privacy policy is available at [synergy.net.au/privacy\\_policy](http://synergy.net.au/privacy_policy) or by calling us on **13 13 54**.

We may also disclose your credit information to credit reporting bodies (CRBs) such as information about overdue payments. Our privacy policy also includes important information about credit reporting such as the details about the CRBs to whom we may disclose your credit information, the information that CRBs hold, and how you can request CRBs not to use or disclose your information for pre-screening or when you consider yourself to be victim of fraud. You can request a copy of a statement setting out the important credit reporting information by contacting us.