

New Electricity Application

Applying for a Single Connection

Please use this form to apply for a single new electricity connection in either a business or your personal name.

You can submit the form online as an attachment by going to synergy.net.au/newconnection or by fax to **(08) 6282 7022** or by post to **Synergy New Connections: GPO Box K851, Perth WA 6842**

Please note: All fields marked with an asterisk (*) are mandatory. Please ensure these fields are completed so your application can be processed.

STEP 1: Applicants Details

Please complete **Section A** to apply for a new electricity connection under your personal name or **Section B** to apply under a business name.

Section A: Individual applicant's details

Title Mr Mrs Miss Ms Other _____

First name* _____ Surname* _____

Date of birth* _____ Phone number(s)* _____

Current postal address*

Unit number _____ Street number _____ PO Box number _____

Street name _____

Suburb/town _____ Postcode _____

Email address _____

Would you like to have your bills delivered to your email through paperless billing?

Yes No

For more information on paperless billing, please visit synergy.net.au/paperless

(Please proceed to Step 2: New connection address)

Section B: Business applicant's details

Business name (trusts not applicable)* _____

ABN/ACN* _____ Business phone number* _____

Current postal address*

Unit number _____ Street number _____ PO Box number _____

Street name _____

Suburb/town _____ Postcode _____

Email address _____

Would you like to have your bills delivered to your email through paperless billing?

Yes No

For more information on paperless billing, please visit synergy.net.au/paperless

Your details

By completing this section you acknowledge that you are employed by the above business and will be listed as a contact person on all business accounts.

Title Mr Mrs Miss Ms Other _____
First name* _____ Surname* _____
Date of birth* _____ Phone number(s) _____

Owner/Director/Manager details

If you are the business owner, director or manager, and you have already provided your details above, please proceed to Step 2. If not, please complete the fields below.

Title Mr Mrs Miss Ms Other _____
First name _____ Surname _____
Date of birth _____

Please note: The person(s) listed on this application will have authority to discuss and perform actions on the Synergy accounts in this business name. For further details regarding authorised representatives, visit: synergy.net.au/docs/authorised_representative_terms_conditions.pdf

STEP 2: New connection address

Lot number* _____ Unit number _____ Street number _____
Street name* _____
Suburb/town* _____ Postcode _____

Please note: To establish an account the land titles must be released and the address provided must match the titles according to the shire or Landgate. If the property is or will be strata titled, please provide the parent lot number on this application or refer to the shire for more info.

STEP 3: Type of electricity supply

What type of electricity supply do you require?*

Permanent Permanent & Temporary Temporary only

Please note: Only select a temporary supply if this has been specifically requested by your builder or electrician. Additional charges apply for temporary supply accounts.

What is the purpose of the permanent supply?*

Solely residential (A1 Tariff) Solely commercial Mix of residential and commercial (K1 Tariff)

For more info on tariff options, please visit synergy.net.au/prices or call us on **13 13 53** (residential) or **13 13 54** (business).

If you have selected that your permanent supply is for commercial purposes, please answer the following questions:

What is the estimated date of completion? _____

What will the premise be used for? (e.g. bakery, manufacturing, storage) _____

What is your estimated annual spend on electricity at this property upon completion?

Small use (\$0-\$14,000 per year) Medium Use (\$14,000-\$50,000 per year) Large Use(>\$50,000 per year)

STEP 4: Third party consent – builder or electrical contractor

I authorise Synergy to disclose the account name, supply address and reference number to the below individual/company or their agent for the purpose of establishing this new connection.

Builder/electrician name _____

STEP 5: Sign and date

By signing this application, you agree to the details under the supply agreement and accept liability for any costs incurred on this account.

Your name* _____

Your signature* _____ Date* _____

Please Note: For individual applicants the person signing this form must be the account holder and for business applicants the signatory must provide their details in the *Your Details* section of this application.

If you do not wish to receive marketing information from Synergy, please tick this box.

If you wish to update any details on your accounts, please login or register for My Account at synergy.net.au/myaccount or contact us on **13 13 53** from 7am to 7pm or **13 13 54** for business applications during business hours Monday to Friday (except public holidays).

Collection of Information Notice

To assist us to provide you with services, we need to collect personal and credit information about you. We may disclose this information to other parties (who may be located overseas), including third party providers, and to external agencies as described in our privacy policy, and may also use your personal information for direct marketing purposes. Our privacy policy explains what information we collect and why we collect it, how we use that information, who we work with, and the countries (currently the USA, Japan, Philippines and New Zealand) where those recipients may be located. This policy also explains your rights to access and correct any information we store about you, how to make a privacy complaint and how to opt out of receiving direct marketing. Our privacy policy is available at synergy.net.au/privacy_policy or by calling us on **13 13 54**.

We may also disclose your credit information to credit reporting bodies (CRBs) such as information about overdue payments. Our privacy policy also includes important information about credit reporting such as the details about the CRBs to whom we may disclose your credit information, the information that CRBs hold, and how you can request CRBs not to use or disclose your information for pre-screening or when you consider yourself to be victim of fraud. You can request a copy of a statement setting out the important credit reporting information by contacting us.