

HEALTH AND SAFETY POLICY



At Synergy, the health and safety of our people is central to everything we do. It is our policy, to conduct business in a manner that protects our people, our business partners, customers and the community.

OUR PRINCIPLES:

1. We are all personally committed to continually improve our safety performance (*Innovation*)
2. We are all accountable to assert our expectations for safe work (*Accountability*)
3. We are all committed to each other's safety and wellbeing (*Collaboration*)
4. No business need takes precedence over our commitment to work safely (*Trust*)



In order to achieve this, Synergy will:

- apply effective leadership that builds a positive culture for our business that contributes to safe and efficient operations.
- establish, monitor and review objectives and targets that will drive continued improvement in our safety and health performance.
- provide health and wellbeing support to enhance our people's physical and mental health and well-being.
- effectively communicate to encourage open, timely and honest communication with all stakeholders.
- continually and systematically identify and minimise the hazards and associated risks of operating our business.
- ensure people are competent, and the availability of procedures and equipment to perform work safely.
- learn from incidents and apply learnings in order to minimise future risk.
- comply with all applicable laws, regulations, and best practice industry standards.
- undertake appropriate reviews and evaluations of our performance to measure performance and to foster continuous improvement.



In a changing world, we strive to be the first choice for energy, trusted to provide homes and businesses with innovative and effective products and services.

**JASON WATERS, CEO
FEBRUARY 2016**

