

Synergy EV Add On Eligibility Criteria

1. The Electric Vehicle Add On product (**EV Add On**) is a time of use tariff offered by Synergy which is subject to the eligibility criteria set out below.
2. The EV Add On comprises-
 - a. a supply charge at the rate of [120.0000] cents per day;
 - b. an electricity charge for metered consumption:
 - i. 8.0000 cents per unit during the Super Off Peak period;
 - ii. 22.0000 cents per unit during the Off Peak periods;
 - iii. 50.0000 cents per unit during the Peak period; and
 - iv. 18.0000 cents per unit during the Overnight period.
3. The EV Add On is available to a Synergy customer who meets the following eligibility criteria –
 - a. the customer must be a residential customer;
 - b. the customer's residential address must be a dwelling (being a house, flat, home unit or other place of residence) used solely for domestic purposes;
 - c. the amount of electricity supplied by Synergy to the residential customer's address must be less than 50MW hours per annum;
 - d. an Electric Vehicle must be registered under the customer's name (application will not be accepted for electric vehicles listed under a business name) and residential address with the Western Australian Department of Transport;
 - e. the customer's name and residential address registered to the Electric Vehicle with the Western Australian Department of Transport must match the name and residential address on their Synergy customer account; and
 - f. the installation of a compatible time of use meter or reprogramming of an existing meter is required at the customer's premises.

For the purposes of the eligibility criteria, an **Electric Vehicle** means a plug in vehicle that is propelled either solely by one or more electric battery motors, or by a hybrid arrangement of an internal combustion engine and one or more electric battery motors.

4. New customers who would like to apply for the EV Add On must lodge an electronic application via the Synergy website. The electronic application requires the new customer to:
 - a. provide consent to pay any metering charges associated with the installation of a compatible time of use meter or reprogramming of an existing meter; and
 - b. is supported by a declaration that:
 - i. the customer's dwelling is used solely for domestic purposes; and

- ii. the amount of electricity supplied to the customer's premises will be less than 50MW hours per annum; and
 - c. is accompanied by a copy of the customer's Electric Vehicle registration which clearly demonstrates that the customer meets the relevant eligibility criteria.

- 5. Existing customers who are currently on the EV Home Plan will have the option to opt into the EV Add On as follows:
 - a. Synergy will send an email notification to existing customers on the EV Home Plan, asking whether the customer would like to opt into the EV Add On;
 - b. To opt in, existing customers can simply respond to the email by clicking the link, filling out the online form and accept the terms and conditions by marking the tick box.
 - c. has opted in, Synergy will transfer the customer from the EV Home Plan to the EV Add On.