**Win a $1,000 off your energy account**

**Terms and Conditions**

1. The **“Dowerin Field Day $1,000 off electricity bill”** competition (**the Competition**) is a competition run by Synergy (ABN 58 673 830 106) on and subject to these terms and conditions. To the maximum extent permitted by law, Synergy’s decision is final and no correspondence will be entered into in relation to any dispute or other matter arising in relation to the Competition.
2. The Competition commences on Wednesday 29 August 2018 at 10:00am and closes at 5:00pm on Thursday 30 August 2018.

*Eligibility*

1. To be eligible to enter the Competition, you must be 18 years of age or over (if an individual) and a named Synergy account holder prior to the commencement of the Competition (**Eligible Participant**).
2. Employees of Synergy, and their relatives and agents, and any related bodies, are not eligible to enter the Competition.

*The Competition*

1. To enter the Competition, Eligible Participants must participate in the on stand digital solar quiz which includes completing and submit their contact details at the end of the quiz at the Synergy Stand within the Synergy Arena at the Dowerin Field Day .
2. Each Eligible Participant may only submit one entry. Duplicate entries will be removed.
3. The winner will be chosen at random by a Synergy representative before 5pm on Wednesday 5 September 2018 at the Synergy office at 219 St George Tce, Perth, WA, 6000.

*Prize*

1. The total prize value is $1,000 (GST inc).
2. Synergy will award one (1) prize to one (1) individual winner being an Eligible Participant who holds a Synergy residential account with the prize consisting of Synergy electricity for up to the value of $1000 (GST inc.) (**Prize**).
3. The Competition winner consents to Synergy using his or her suburb and photograph for promotional purposes. The Competition winner consents to providing Synergy with general information in connection with winning the prize, the promotion and the Competition, such as how it plans to spend the money it saves as a result of winning the prize, for promotional purposes. Synergy has the right to use such publicity materials in any medium and in any reasonable manner it sees fit, including publishing this information on its website, in newsletters and on social media, including Facebook and Twitter.
4. The winner will be notified by mail, email or telephone.
5. The winner has 48 hours after being notified by Synergy to contact Synergy to claim their prize.
6. The prize for ‘Dowerin Field Day $1,000 off electricity bill” will be processed as a credit on the first bill issued after the winner has contacted Synergy. The winner will receive bill(s) in credit until the full value of the prize has been reached.  For the avoidance of doubt, the credit cannot be redeemed for cash.
7. The prize must be taken “as offered” and cannot be varied, extended, transferred, exchanged or redeemed as an upfront credit.
8. If the stated prize is unavailable for any reason, Synergy reserves the right to offer a substitute prize of equivalent value.
9. Any additional products or services not included in the prize, but required by a winner, will need to be arranged and paid for by that winner.
10. Synergy accepts no responsibility for any late, lost, incomplete, misdirected, incorrectly submitted, delayed or ineligible entries, applications, claims or correspondence whether due to error, omission, alteration, tampering, theft, deletion, destruction, transmission, interruption, communications failure or otherwise.  Synergy has no control over the postal system, internet, telecommunications networks or lines and accepts no responsibility for any problems associated with them, whether due to traffic congestion, technical malfunction or otherwise.
11. If for any reason any aspect of the Competition is not capable of running as planned, including by reason of infection by computer virus, telecommunications networks failure, bugs tampering, unauthorised intervention, fraud, technical failures, or any cause beyond the control of Synergy which corrupts or affects the administration, security, fairness, integrity or proper conduct of the Competition, Synergy in its sole discretion may cancel, terminate, modify or suspend the Competition, or invalidate any affected entries, subject to the approval of Gaming and Wagering Commission (WA) or other relevant authorities , if and only to the extent required.
12. None of Synergy and its associated agencies and companies are liable to any winner or any other person in any way (including but not limited to liability for negligence) for any loss, expense, damage or injury which is suffered or sustained (whether or not arising from any negligence) in connection with all or any of the promotion, the Competition or acceptance, transportation, delivery or use of the prize, except for any liability which cannot be excluded by law (in which case that liability is limited to the minimum liability allowable by law).
13. Any queries or complaints regarding the prize and its terms of use, including any validity period within which it must be used or where it can be used, must be directed to Synergy.
14. Nothing in these terms and conditions excludes, restricts or modifies the rights of any person or entity as a “consumer” under the Australian Consumer Law (or any other statutory rights) to the extent the law does not allow them to be excluded, restricted or modified.
15. All entries will be the property of Synergy. The information entrants provide will be used by Synergy for the purpose of and relating to conducting the Competition and otherwise in accordance with Synergy’s Privacy Policy and Collection of Information Statement (available at synergy.net.au). Without limitation, Synergy may disclose entrants’ personal information to relevant suppliers, contractors and agents for or in relation to any of those purposes and to State and Territory regulatory bodies and winners’ names may be published, as required, under the relevant legislation and as set out in these terms and conditions. Synergy’s marketing activities are subject to the Australian Privacy Principles in the *Privacy Act* 1988 (Cth).
16. Synergy may cancel, withdraw or change the duration of the Competition at any time with the prior written approval of the Gaming and Wagering Commission (WA) , if and only to the extent required.
17. These terms and conditions are governed by and to be interpreted in accordance with the laws of Western Australia.