

Synergy Axis Supplier Portal – Process Guide V3.0

Axis Supplier Web Portal v3.7

Hitachi Energy

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Introduction

Synergy has implemented electronic business capability to assist the automation of document delivery and document receipt with our suppliers. As part of this initiative a number of business documents can be delivered and received electronically.

This document provides a process overview for suppliers for the following documents exchanged via the Axis Supplier Portal delivery:

- Purchase Order (PO)
- Purchase Order Acknowledgment (POA)
- Purchase Order Changes (POC)
- Request for Quotes (RFQ)
- Quotations (Quote)
- Invoice (INV)
- Remittance Advice (RA)

Axis Supplier Portal is a browser-based application that enables your organisation to:

- View and respond to documents received from Synergy
- Create new documents for transmission to Synergy
- Manage documents through the use of filters
- Search for documents
- Manage users and user permissions

Axis Supplier Portal is externally hosted by Hitachi Energy. The application is a secure environment for Synergy and suppliers. Suppliers are authenticated by a log on and password.

Supplier Portal - Supplier

The Axis Supplier Portal allows suppliers to respond to requests from Synergy in a timely manner. As an example, you can respond to a purchase order by sending a purchase order acknowledgement, a shipping notice or an invoice.

When you have logged in, the supplier dashboard displays. This screen displays your key data relating to your available functions.

synergy		Test Supplier	: 000003 ⑦ 阜() EN 名 Jenny Richmond
	Supplier Dashboard		
Supplier Dashboard			
Purchase Orders	Purchase Orders		News
\$ Invoices	6 27	21	Welcome to the Synergy Suppier Portal
Remittance Advices	0 27	21	As a valued supplier to Synergy, you can receive Purchase Orders, Requests for Ounte and respond with
Request For Quotes	New ALL PO	Invoiced	PO Acknowledgements, Quotes and Invoices through this web portal
Administration 🗸			this web porter.
💭 Documentation 🗸	Invoices		See Further Updates in New Panel 2 and 3 ==>
	1 26		
	Draft Sent		∢ →
	Remittance Advices		
	1 3 New Last12Months		
			\odot \bigcirc \bigcirc

Acronyms

The following acronyms are used in Axis:

Acronym	Meaning
PO	Purchase Order
SSCC	Serial Shipping Container Code (SSCC-18 GS1 internal standard)
POA	Purchase Order Acknowledgement
POC	Purchase Order Change
RFQ	Request for Quote
RA	Remittance Advice
INV	Invoice
ASN	Advance Shipping Notice

Language

You can select your preferred language by clicking the Language icon on the top tool bar.

Contact Us

You can find all the necessary 'Contact Us' details to contact Synergy by clicking on the '?' icon on the top tool bar.



Notifications

You can review notifications from Synergy by clicking the **Notifications** icon on the top tool bar. Unread notifications display as a number on the notification icon.

BELINDA_A SupplierTEST	EN 🙎 jennyrSupTe:	st
Notifications Christmas Period 7 in the app Please take note of the Christmas tradin		Î
	View Notification	+ X
	From	Created at
View All Notification	Customer	15-07-2022
Supplier	Subject	
	Ciristilas Period	
•	Please take note of the Christr Suppliers should expect an inc period.	nas trading period details. rease in order volumns over this
		Close

User Settings

Click your user settings from the top right of the tool bar, to perform the following tasks:

	BELINDA_A Supplie	ertest 🎝 en	2 jennyrSupTe	st
Supplier Dash	board			
Purchase Order	S	News	J wun	lyrsup lest darabbit+liquorsur/te
13		New C	也 Sign Out	
User Prefei	rences			×al
Preferences	Contact Details	Change Password	d Multi-factor Settin	gs re
Date Format				
dd-MM-yyyy	~			
			Cancel Sav	/e

- Logout of the **Axis Supplier Portal**
- Change your password

Note: Passwords must be at least 8 characters long and incorporate 1 upper case character, 1 lower case character and 1 numeric character.

- Maintain your user details and preferences
- User name
- Email address
- Date display preference
- Multi-factor Authentication settings.

The Multi-factor authentication management for your user account will allow you to turn on multi-factor authentication if you so choose. If this is activated for your account, you will have a custom account key generated for you, that can be used to register with an Authenticator application such as, Google Authenticator, or Microsoft Authenticator, among many alternatives.

You would install your chosen authenticator on your mobile device.

When Multi-factor authentication is in use for your account, each time you login there will be an additional step after verifying your password.

You will be prompted for entry of digits that are generated for you by your chosen Authenticator application.

Once these are entered correctly, you will be logged in to your Supplier Portal account.

Hide/S	how Ma	in Menu
Click or	n the top left of	the tool bar, to hide/show the menu bar.
_	Supplier Dashboard	BELINDA, A SupplerTEST 🗘 EN 🛓 jennyrSup
Supplier Dashboard	Purchase Orders	News
 Shipping Notices ~ Invoices 	13	New Supplier Portal
Supplier Dashboard		BELINGA, A Suppler TEST 🛄 EN 🗻 jennytisus
Purchase Orders		News
13		New Supplier Portal
Popw		

Maintaining Grids

Unless specified otherwise, you can perform the following tasks on all Axis grids:

- Sort the information in the grid by ascending or descending order based on a particular column.
- Filter the information in the grid based on a particular column attribute. Click **Show or hide filter**

row to toggle the display of row filters.

ROWS (3)								· • • • •
	Purchase Order Number	Versior 🔺	Purchase Order Status	Order Type	Date Received	Number of Items	Acknowledge Status	Invoice Status
	Filter	Filter	Filter 🗸	Filter	dd-MM-yyyy	Filter	Filter 🗸	Filter ~
	<u>L51934</u>	0	Active	Normal	05-12-2022 16:13:14	1	Accepted	Partially Invoiced
	<u>L51933</u>	1	Active	Normal	07-12-2022 10:51:14	2	Not Acknowledged	Not Invoiced

Help

You can access the **Supplier Portal** help by clicking the User guide menu option from the **Documentation** link on the main menu.



Administering the Supplier Portal

The nominated Admin user will receive an email notification indicating your company has been registered in the Supplier Portal. The email notification will indicate the temporary password, and the Admin user will be requested to change their password when they log on for the first time.



If you are a supplier that is already registered in the Supplier Portal, the existing Admin user will receive an email notification indicating your company is being requested to start another trading relationship.

New Trading Relationship for Axis Supplier Portal			
MincomAxisWebView@test.	axiscloudplatform.com		
Trading Partner 1 has requested Supplier Portal.	to start a Trading Relationship with your company Axis Test Supplier within the Axis		
To confirm or reject this new Trad your existing username and pass	ing Relationship with Trading Partner 1 please login to the Axis Supplier Portal with word.		
https://test.axiscloudplatform.com	/SupplierPortal/		
Regards The Axis Supplier Portal Team			
Trading Relationship Confirm	nation 1 / 1		
	Customer Name Trading Partner 1		
No logo	Email Address xmarveluzmaelulera:escueta1@coi.com. au		
	Homepage URL https://www.colcom.au/		
Do you want to create the	trading relationship with this customer?		
Reject	Accept		
	Pro Touristi and Pala		

Click on the Administration section in the main menu to set up and maintain the Supplier Portal.

	S	Supplier Dash	nboard	
Supplier Dashboard				
Purchase Orders	F	urchase Orde	rs	
Shipping Notices	~	00	0.4	
\$ Invoices		28	34	
Administration	Ĵu	New	all	
User Groups	Suppli	er Administration		
Users	S	hipping Notic	es	
Address & Contact		2	9	
Audit Log		-	0	
Business Code Sets		Draft	Sent Last 30 days	
Documents in Error				
Documentation	↓ Ir	nvoices		
		-		

Initial Mandatory Configuration Steps

Below is a summary of the initial configuration that should be verified and/or setup by the nominated Admin user after initial login:

- Configure the Supplier's Tax rate for Invoicing 'Tax Code'. Refer to section <u>Working with Supplier</u> <u>Business Code Sets.</u>
- Verify the Supplier Notification Email addresses. Refer to section <u>Working with Supplier</u> <u>Addresses and Details.</u>

Working with Supplier User Groups

You can maintain your user groups by clicking **Administration** » User Groups on the main menu. User groups are a grouping mechanism for assigning permissions to users. When you open this screen, a list of all your user groups will display.

Maintain Supplier User Groups	T +	
Name		
SalesAccounts	面	

- You can create a new user group by clicking + in the top right corner of the screen. The **Create User Group** screen opens.
- You can modify a user group by clicking the user group. The **Modify User Group** screen opens.
- You can delete a user group by clicking the **Trash Can** icon for the user group.

Note: A user can be assigned to more than one user group. If a permission is enabled within any one of these user groups, the user will be able to perform the task.

Permissions

Permissions are grouped by system permissions and document specific permissions. Documents permissions are only available when the document is in use.

Note: Enabling a permission will enable all users assigned to the user group access to the function associated with the permission.



Working with Users

You can maintain individual users by clicking **Administration » Users** on the main menu. Users must belong to a user group. Users can belong to more than one user group.

A list of all your users displays in the grid.

Ma	aintain Supplier Users					T	+
	Email	Username	User Groups 🔻	Status	MFA Status		
	ainsliebk+2@gmail.com	Administrator	SUPP_ADMIN	Active	8	Ì	
	wundarabbit+basinsupp@gmail.com	jennyr	SUPP_ADMIN	Active	8	Ť.	
	wundarabbit+liquorsuptest@gmail.c	jennyrSupTest	SUPP_ADMIN	Active	8	Ì	
					-		

• You can create a new user by clicking + in the top right corner of the screen. The Create User screen opens.

The user will receive an email notification indicating an account has been created. The email notification will indicate the temporary password, and the user will be requested to change their password when they log on for the first time.



- You can modify a user by clicking the user. The **Modify User** screen opens.
- You can assign a user to **User Groups**.
- You can change the status of the user.
- You can change the user's password and email address.
- You can view the Multi-factor authentication status for a user, and if an Administrator, you can reset their unique token, to allow a new registration with an Authenticator application.

Note: An email address must be unique within the system. Changing an email address will also change the login credentials. An email address must be at least 8 characters long and incorporate at least 1 upper case character, 1 lower case character and 1 numeric character.

- You can delete a user by clicking the **Trash Can** icon.
- You cannot delete or change the user group for the Supplier Administrator.

Modify User			
User Number 8906	Update password?		
Username ainsliebk+5			
User Email Address ainsliebk+5@gmail.com			
User Status Active			
Multi-factor Authentication Sta Not in Use ~ Select User Group:	itus		
User Group			
SalesAccounts			
SUPP_ADMIN			
		Cancel	Save

Working with Supplier Addresses and Details

You can maintain address and contact information by clicking **Administration » Address & Contact** on the main menu.

Maintain Address & C	ontact					
Supplier Name Test Supplier	Supplier Notification Ema ainsl@gmail.com, jenny	il Company Reg .rich	istration No	Tax Registration No		
Addresses Contacts	This email address is us Multiple email addresse	ed to notify you of new s may be entered separ	transactions from ye	our business partner.		Save
						+ 🗊
Address Type	Address 1	Address 2	City	State	Zip / Post Code	Country

The **Supplier Notification Email** field is the email addresses to receive Supplier Portal email notifications. You can enter more than one email address; separate the email addresses with a comma when you enter multiple addresses. It is recommended that suppliers create a group address and have multiple users linked to the address to build a backup into the process should the primary supplier contact be away on leave.

Note: The **Default Address** can be modified but cannot be deleted. Email addresses for a contact entered in this screen are not used as login credentials, and do not have to be unique to the system.

- You can create a new address or contact by clicking + in the top right corner of the address or contact tabs. The **Add New Address** or **Add New Contact** screen opens.
- You can modify an address or contact by clicking the address or contact from the list. The **Update Address** or **Update Contact** screen opens.
- You can delete an address or contact by selecting the address or contact and clicking the **Trash Can** icon.

Reviewing Audit Logs

You can review actions that have occurred to a document by clicking **Administration » Audit Log** on the main menu. You can use the filter option on the grid to filter the information based on a particular attribute. Actions recorded in the Audit Log:

- Opening an inbound document for the first time
- Printing a document
- Exporting a document
- Deleting a document
- Saving an outbound document
- Sending an outbound document

Au	dit Log								т
	Document Type	Document Num	Document Ve	Customer	Supplier	User	Action	Action Date	Remarks
	PurchaseOrder	P01882	0	World	Direct	sp_intern	Document Created	03-10-2017 14:10:05	New Purchase Order
	PurchaseOrder	P01882	0	World	Direct	axis.dem	Document Opened	03-10-2017 14:16:05	Read Purchase Order
	PurchaseOrder	P01883	0	World	Direct	sp_intern	Document Created	03-10-2017 14:34:04	New Purchase Order
	PurchaseOrder	P01883	0	World	Direct	axis.dem	Document Opened	03-10-2017 14:34:41	Read Purchase Order
	Invoice	invoiceTest01	0	World	Direct	axis.dem	Document Saved	03-10-2017 15:53:10	Draft Invoice
	Invoice	invoiceTest01	0	World	Direct	axis.dem	Document Sent	03-10-2017 15:53:10	Sent Invoice
	PurchaseOrder	P01883	0	World	Direct	axis.dem	Document Export	04-10-2017 11:03:55	Export Purchase Ord
	PurchaseOrder	P01883	0	World	Direct	axis.dem	Document Export	04-10-2017 11:04:00	Export Purchase Ord

Working with Supplier Business Code Sets

You can review and maintain the supplier defined business codes by clicking **Administration » Business Code Sets** on the main menu.

	Supplier Code Sets	
Supplier Dashboard		
Purchase Orders	ABN / GST Number	
\$ Invoices		(+)
Remittance Advices		
Request For Quotes	ABN / GST Number Description	
Administration	12345678987 ABN SET	Û
User Groups		
Users	A Tax Code	\frown
Address & Contact		+
Audit Log	Tax Type Tax Rate (%)	_
Business Code Sets	GST 10	â
Documentation 🗸		<u></u>
	-	

- You can add a new row by clicking + in the top right corner of each code set.
- You can modify a row by double clicking on the row to be modified.
- You can delete a row by selecting the row and clicking the **Trash Can** icon.

Note: Business Code sets are specific to Synergy's business processes.

Synergy make use of Business Code sets to configure the Supplier's Tax Rate for Invoicing 'Tax Code' (enter the Tax Type and Tax Rate); this data is returned on the invoice. **This is mandatory.**

Synergy make use of Business Code sets to configure the Supplier's ABN for Invoicing; this data is returned on the invoice. **This is mandatory.**

Reviewing Supplier Documents in Error

You can review all of the documents sent to Synergy which they have not yet received due to an error by clicking **Administration » Documents in Error** on the main menu.

Documents in Er	ror					۲
Errored Time	Document ID	Document Type	Error Description	Error Code	Business DocNo	Retries
24-05-2022 12:38:19	429376	PurchaseOrderAcknow	Could not write to Internal	810011	POA20220524-1	(b)
Error Description	Internal Queue:nu	ull:jms/queueCF service jboss	.naming.context.java.jms.queueC	F		

Logging in to the Supplier Portal

You log in to the Axis Supplier Portal using your email address. If you are a supplier associated with multiple customers, a list of your customers will display when you log in (depending on your user permissions). You must select a customer before proceeding.

Nologo	No logo

A password is required to log in to the Supplier Portal. You can reset your password in the following ways:

- By contacting your Administration User
- In the user preferences

Note: If you have forgotten your password, use the **Forgotten Password** on the login page, an email with a verification code will be sent to the email address used as the login. You will be asked to reset your password on successful entry of the verification code.

Business Rules

The following business rules govern this process:

- Each email address must be unique throughout the Axis system.
- A password must be at least 8 characters long and incorporate at least 1 upper case character, 1 lower case character and 1 numeric character.
- The same email address cannot be used for both a customer and a supplier. If a business is a customer as well as a supplier, a different email address must be used for each entity.
- A supplier's email address may be registered for multiple customers.

Email Notification

You will receive an email notification indicating a document has been sent to the Supplier Portal and needs to be actioned. The email notification will indicate the document type and will be sent to a predefined email address.

Below is a sample of the content expected in the email. The email contains the link to direct you to the Supplier Portal.



It is recommended that suppliers create a group address and have multiple users linked to the address to build a backup into the process should the primary supplier contact be away on leave. Refer to Administering the Supplier Portal, Working with Supplier Addresses and Details section below or contact the Supplier Administration User.

Supplier Dashboard

From the supplier dashboard you can easily see your key data. Selection of any filter box from the dashboard will transfer you to the appropriate document summary page with the nominated filter highlighted.

View important News items from Synergy. Up to 3 news items may be shown.



Common to all Documents

The highlighted functions are common to all of the Business Documents and are explained below for function.

12 Draft	110 Sent Last 30 days	O Not Submitted (Due	128 To Be Invoiced	153 Shipped			٢
ROWS (153)						(T • T ± ÷ Ü
ASN 1	lumber		ASN Status	Delivery	Due Date PO Number	Invoice Status	Destination

Filters

When viewing a specific documents summary list, you can refine the data displayed in the list to those documents required to perform your daily processes.



You can create, modify or delete user defined document specific filters to limit the data in the summary grid

by using **Settings** in the filter ribbon box. You can also change the position of your favourite filters (click the arrows ' '). The first filter in the list will be considered your default filter. Multiple criteria can be defined within a filter, if required.

P	urchase Or	ders									Q
	33 → New	• 136() Last12 Mths	cr	41 , 103 , hristmas21 not inv	67 AssignedTo	JR 4 37	+ Add)			۵
	ROWS (136)		-[Add filter for Purcha	se Ord	er				+ ×	
				Filter Name *							ē û
		PO Number	PO	DueNextWeek		Test to Apply		Test Value			ine Sta
		6647716-JRD	00			loot to rippiy					
				PO Due Date 🗸		IN NEXT	~	7 Days	~	面	
				+ Add new filter criteria	>						
									Cancel	Save	

Note: System filters cannot be changed or delete. User defined filters are only visible to the user who created them.

View Document Relations

You can view all the related documents for a specific document, from the documents detail page by click

View Document relations < Purchase Order 1 AL / Modify + Invoic 0 ŧ ē Î v document relations Order Number Order Status Document Relations L51934 Purchase Order - L51934 Order Date of Items Purchase Order Acknowledgement - AcceptPOA 05-12-2022 1 - 001 - PILE - 50 X 26MM Total Amount Excl. Tax Details Invoice - INVTESTnoTAX 1 - 001 - PILE - 50 X 26MM, Total Amount Incl. Tax d Label

Show or Hide Filter Row

Filter the information in the grid based on a particular column attribute. Click **Show or hide filter row** to toggle the display of row filters.

۲

ROWS (3)								
	Purchase Order Number	Versior 🔺	Purchase Order Status	Order Type	Date Received	Number of Items	Acknowledge Status	Invoice Status
	Filter	Filter	Filter ~	Filter	dd-MM-yyyy	Filter	Filter 🗸	Filter 🗸
	<u>L51934</u>	0	Active	Normal	05-12-2022 16:13:14	1	Accepted	Partially Invoiced
\sim	<u>L51933</u>	1	Active	Normal	07-12-2022 10:51:14	2	Not Acknowledged	Not Invoiced

Assigning Labels

A user defined Label can be added to documents from the document summary page by click Assign Label

or on detail page of the document. You can reference the user defined label when creating a specific document filter. Labels are case sensitive.

ROWS (3)									/
					Assign Label	х			• = = = =
	Purchase Order Number	Versior 🔺	Purchase Order Status	Order Ty	Label	,	tems	Acknowledge Status	Invoice Status
•	Filter	Filter	Filter ~	Filter	1			Filter 🗸	Filter 🗸
2	<u>L51934</u>	0	Active	Normal	Close Assign			Accepted	Partially Invoiced
	<u>L51933</u>	1	Active	Normal	UT TE EVEE TO.ST.TT	_		Not Acknowledged	Not Invoiced

Printing

Select the document and click Print to print the document or save the document in PDF format. You can use the Print option to assist in the review of the document details, and can print the document after processing the response as a trigger to key the document in the supplier back office system. A maximum of 20 documents can be printed in one selection.

ROWS (3)							T _× ₫] ●	Ţ ±	
	Purchase Order Number	Versior 🔺	Purchase Order Status	Order Type	Date Received	Number of Items	Acknowledge Status	Invoice Status	
•	Filter	Filter	Filter ~	Filter	dd-MM-yyyy	Filter	Filter 🗸	Filter 🗸	
	<u>L51934</u>	0	Active	Normal	05-12-2022 16:13:14	1	Accepted	Partially Invoiced	



Exporting

Select the document and click **Export** to export the document to file in XML format or PDF format. This is the source file for the document and can be used to load into systems that are capable of reading XML. This is useful for suppliers migrating to integrated or electronic system to system trading. For most suppliers the export feature is not relevant.

A maximum of 20 documents can be exported in one selection.

Γ	ROWS (3	34)										~
								ſ			▼ ₺〕 ◆ ∓	
			PO Number	PO Version	PO Purpose	Date Received	Due Date	Number of		x er Name	Acknowledge Status	ASN Stat
		\succ	26945600B01	001	New	25-08-2022 13:40:08	20-09-2022	5	Please select the output format	TON HILLS 3453	Not Acknowledged	Not Ship
		\geq	23861680VB16	001	New	25-08-2022 13:34:58	02-09-2022	1	XML PDF	ONIA 0601	Not Acknowledged	Not Ship
L	-	$\mathbf{>}$	02004000/045	001	New	25-08-2022 13-20-40	02-00-2022		Direct Store Delivery CS		Not Askeswiedzed	Not Ship



Export Results Grid

Click the Ex	port Results G	rid Ŧ	to export the o	current	list displayed i	n the grid,	to a CSV file.	
ROWS (3)								
					Х		▼≈ ₫〕 ●	
	Purchase Order Number	Versior 🔺	Purchase Order Status	Order Type	Export Results Grid	Number of Items	Acknowledge Status	Invoice Status
•	Filter	Filter	Filter ~	Filter	csv	Filter	Filter ~	Filter ~
	<u>L51934</u>	0	Active	Normal	03-12-2022 10.13.14	4	Accepted	Partially Invoiced

Attachments

Attachment types are currently available to be added to an outbound Invoice or outbound Quotation document for sending to Synergy.

Attachments can be added to a draft/in progress response or a sent response. To add an Attachment to an in progress response, first complete mandatory information in order to allow you to Save the response. Once saved, click the Attachments tab.

Common attachments to add are drawings or supporting documentation for Quotes or Quality Assurance documents on Invoices. Your company invoice is not required when sending Invoices from Supplier Portal unless it is requested by Synergy or it has something that Synergy need in order to approve the Invoice.

Items Attachments				Y + *
File Name	File Type	Туре	Comment	

- Add attachments by clicking the Add button +
- Type = Any
- Click Browse to browse your local drive for your attachment.
- Add comments if you wish, ie the date or document type.
- Click Save.

To add an attachment to a sent response, open the sent response from Document View, for example an Invoice or Responded Quote, then open the Attachments tab.

Follow the same steps as per above to add the attachment. Once you click Save on the Attachment box, the attachment has sent to the Buyer. An Attachment will only be delivered to Synergy when it is attached to the original sent transaction with in 30 business days.

Working with Request for Quotes

You can display a summary list of the Request for Quotes (RFQs) sent to you from Synergy by clicking Request for Quotes on the main menu or selecting a filter box on the Dashboard.

Request For	Quotes							Q
4	0	4					0	2
New	Expires 7 days	All RFQs						
ROWS (4)						<	7 ₹ £0 € ∓ ± € 8	>
	RFQ Number	Version	RFQ Status	Close Date	Date Received	Quotation Sent Date	Quote Status	
	<u>6000019253</u>	0003	Active	20-09-2023	11-10-2023 13:53:36	13-10-2023 09:48:47	Responded	
	6000019272	0003	Active	20-09-2023	11-10-2023 13:51:21	13-10-2023 09:53:35	Responded	
	6000019254	0002	Active	20-09-2023	26-09-2023 16:17:42		<u>Draft</u>	
	<u>SI00019272</u>	0001	Active	20-09-2023	26-09-2023 12:06:02		Not Responded	

From the Summary List screen, you can perform the below tasks:

- Search for RFQs
- Filters: Add, Modify or Remove for your login (excludes system defined filters which are static)
- Show Revisions: View changes to a new RFQ if changes have been made
- Grid Filters: Show or Hide Filter Row
- Assign Labels
- Export Results Grid: CSV file format
- Export: XML or PDF Format
- Print to PDF
- Grid Sort

Note: To view or action RFQ the permission must be allocated by your Administrator. The Administrator login will, by default, have access to all documents and actions of those documents.

The RFQ to Quote Lifecycle can be viewed via the document status displayed in the Request For Quote Summary List, ie Responded or Not Responded.

ROWS (4	4)												1
								T	Ø) 9	₹	Ŧ	ē	Î
		RFQ Number	Version	RFQ Status	Close Date	Date Received	Quotation Sent Date	C	Quote Stat	us	H.		
	\geq	<u>6000019253</u>	0003	Active	20-09-2023	11-10-2023 13:53:36	13-10-2023 09:48:47		<u>Responde</u>	<u>d</u>			
	\geq	<u>6000019272</u>	0003	Active	20-09-2023	11-10-2023 13:51:21	13-10-2023 09:53:35		Responde	d			
	\geq	<u>6000019254</u>	0002	Active	20-09-2023	26-09-2023 16:17:42			<u>Draft</u>				
		<u>5100019272</u>	0001	Active	20-09-2023	26-09-2023 12:06:02			Not Respo	nded			

Request For Quote Search

To search for an RFQ, select Search from the Summary Screen.

Enter search criteria and click the Search button to display results.

equest For	Quotes						_		(
4	0	4							4
New	Expires	< Search Request	For Quote						<i>ji</i>
		RFQ Number		Quotation Number		RFQ Status		Quote Status	
ROWS (4)		6000019272					~		~
		Issue Date (From)		Issue Date (To)		Close Date (From)		Close Date (To)	
		dd-MM-yyyy	m	dd-MM-уууу		dd-MM-yyyy	11	dd-MM-yyyy	=
	DEO NUO	Date Received (From)		Date Received (To)		Quotation Sent Da	ate (From)	Quotation Sent Date (To)	
	RFQ NUN	dd-MM-yyyy	Π	dd-MM-уууу	=	dd-MM-yyyy	11	dd-MM-yyyy	=
	6000019	Search							
	<u>600001927</u>	2 0003	Active	20-09-2023	11-10-202	3 13:51:21	13-10-2023 09:53:35	Responded	
	600001925	4 0002	Active	20-09-2023	26-09-202	3 16:17:42		Draft	

Review Request For Quote

From the RFQ Summary Page, select the link on the RFQ reference to review details. Click up/down arrows to expand/collapse item details. Click </ to hide/show RFQ header.

Header View

From the header view you can:

• View RFQ header specifics including Issued Date, Received Date and RFQ Close Date, Status, Currency, etc.

Action RFQ including:

- Decline to Quote
- Create Quote

< Request For Q	uote				🗣 🖍 Quote 🌘	. ± 6 1
RFQ Number		Version		Customer Name		
SI00019272		0001		Synergy Generation Business Unit		
Issue Date & Time		Close Date & Tir	me	Total Number of Items	Assigned Label	
13-09-2023 12:06:02		20-09-2023 12:	:06:02	1		
RFQ Status		RFQ Type		Latest Supplier Quotation Number	Date & Time Latest Quotation Sent	
Active		Q				
Date Received		Buyer Currency		Quote Status		
26-09-2023 12:06:02		Australian Dol	llar	Not Responded		
						1
Items Address & Cor	tact Extra Info	References Audit	Log			
						T
Item Number	Stock Code	/Purchase Req	Item Description		Quantity Required	UOM
N 00010	200000523			1 X 8. CNIVE LIDDICANT-CDC 5025 TAC 2-AEDOCOL-200G CAN	12.00	CH

Item View

From the Item view you can:

• View Item Information

Expand the Item to view greater item detail.

Click Item References and Item Extra Info for more Line item detail.

- View Address & Contact details
- Terms and Conditions View these from the PDF print copy
- View Extra Info which will detail any narrative included at the Header
- View References which will detail some RFQ specifics
- View Audit Log which will detail the history of this document and it's connections to other documents.

item Number	Stock Code/Purchase Req	Item Description		Quantity Required	UOM
00010	20000523	LUBRICATING OIL, GEARCHAIN; P	ULLY & CNVS LUBRICANT;CRC 5035 TAC-2;AEROSOL;300	G CAN 13.00	СН
Document MMP Data					
Part No		Manufacturer Code	Manufacturer Name	Model No	
5035 TAC 2					
item Name		Item Description			
		LUBRICATING OIL, GEARCHAIN; PULLY &	CNVS LUBRICANT;CRC 5035 TAC-2;AEROSOL;300G CAN		
DESCRIPTION:			Delivery Address Details		
DESCRIPTION: Delivery Location		Freight Information	Derivery Address Details		

Decline to Quote

Select the RFQ and click **Reject P** at the top right to reject the entire RFQ.

- Enter a Reference Number. This can be the RFQ number or a quote reference from your own system.
- Enter comments as to Reason for Declining.
- Click Send 🗖 .

All items are updated to **Declined** and the Quote is sent to Synergy. The option to Quote again is available after a decline to quote has been submitted.

< Request Fo	or Quote			🖓 🖍 Quot	• 🗣 ± 🖶
RFQ Number		/ersion	Customer Name		
SI00019272	< Decline Quote			>	· 🗊
sue Date & Time	Menu Options are disabled. Please ente	er a value for all fields correctly			
13-09-2023 12:06:02	RFQ Number	RFQ Version	RFQ Issue Date & Time	RFQ Close Date & Time	
	SI00019272	0001	13-09-2023 12:06:02	20-09-2023 12:06:02	
Q Status	Customer Name		RFQ Type		
Active	Synergy Generation Business Unit		Q		
ate Received	Your Reference Number *	Date Declined			
6-09-2023 12:06:02		27-11-2023 14:02:44			
	Please fill in the Reference Number				
	Reason for Declining *				_
Items Addres					
	Please fill in the reason for declining				
Item Num	her Stock Code/Purchase	Ren Item Description		Quantity Required	LIOM

Create Quote

Select the RFQ and click Quote <a>Quote at the top right to complete your quote.

lumber	Version		Customer Na	me				
019272	0001		Synergy Ger	neration Business Un	iit			
< Quotation							± 6	
Menu Options are disabled. Please enter a	value for all fields correctly							
Quotation Number *	Supplier Offer Number		Version			Quotation Response		
	01		0			Responded		
Please fill in the Reference Number								
Customer Name			Quotation Status			Quotation Sent Date & Time		
Synergy Generation Business Unit			Draft					
Authorised By	Quote Valid Until Date *		RFQ Number			RFQ Version		
Jenny Richmond	dd-MM-yyyy		5100019272			0001		
	Please fill in the Quotation Valid Until Date & Time							
Contact Name	Currency		RFQ Type					
Jenny Richmond		~	Q					
Contact Number	Exchange Rate		RFQ Issue Date & Tir	ne		RFQ Close Date & Time		
			13-09-2023 12:06:02	2		20-09-2023 12:06:02		
Remarks								
Terms and Conditions Accepted								
Reason for Rejecting T&Cs *								
Field is Required								
								1
Items Address & Contact Extra Info	References Audit Log							
								IT
RFQ Item No Quotation Response	Item Description	Required Q	ty UOM	Quotation Qty	Quotation UOM	Lead Time (days)	Unit Price (ex Tax)	Total Price

At the Header:

- Enter a Quotation Number. This can be the RFQ number or a quote reference from your own system.
- Select a "Quote Valid Until Date"
- Authorised By will default to the User ID of the account being used. It is recommended to update to an individual.
- Enter Contact Number of authorised person.
- Select Currency you are quoting in if your Quote is NOT in Australian Dollars
- Enter Exchange Rate information if applicable
- Acceptance or Rejection of Terms and Conditions: The T&Cs can be viewed from the RFQ Print copy. They are standard across every RFQ received.
 - If these terms are acceptable, tick the box "Terms and Conditions Accepted". No further reason or comments will be required.
 - If you cannot accept these Terms, do not click "Terms and Conditions Accepted" and complete the field "Reason for Rejecting T&Cs". You can send a quote while rejecting the Terms. If you mean to reject the whole RFQ, please use the Decline to Quote "button on the RFQ instead.
- Enter Remarks to support or provide further information on your Quote.

At the Item:

Click v next to the line item to expand the item.

ms Address & Cont	tact Extra Info Refer	ences Audit Log												
RFQ Item No	Quotation Response	Item Description			Required Qty	UOM	Quotation Qty		Quotation UOM	Lead Tim	e (days)	Unit Price (ex Tax)	Total Price	-
00010	I ~	LUBRICATING OIL,GE	ARCHAIN;PULLY &	CNVS LUBRICANT;CRC 503	13.0000	Container		13.0000	Container	~				
tem Name DESCRIPTION:	Accept Declined to Quote			Item Description	N; PULLY & CNVS LUE	BRICANT;CRC 5035 TA	C-2;AEROSOL;300G C	AN						
Document MMP Data	a												+	
Part No			Manufacturer C	lode		Manufactur	rer Name			Model No				
5035 TAC 2													8	
emarks														
Extra Info				Item References										

Quotation Response: On a multi-line RFQ, this can be set to different responses per line if required.

Accept – Enter the following:

Quotation Qty – Defaults to the requested quantity

Quotation UOM – Defaults to the requested unit of measure

Lead time - enter in days. No decimal points

Unit Price – excluding GST

Remarks – optional, and visible for input if you expand the item.

Confirm Parts in Document MMP Data table – Remove parts that are not correct by

clicking the trash can. Add parts by clicking + and completing the New Part Information or Modify existing parts by clicking on the Part number.

Declined to Quote:

Please ensure you enter a reason for Declining to Quote in the Remarks field.

Note: If declining the whole RFQ, please use the Decline to Quote **P** option from RFQ screen. Quote should only be used to send a completed Accepted quote or a mixed response quote.

Once changes are complete, click Save as a Draft and add <u>Attachments</u> if required, then click Send **4**.

The RFQ will update with Quote Status and Quotation Sent Date and Time in the Summary List. To view the Quote sent, click Responded.

Create a Corrected Quote

If required, Suppliers can send Synergy a corrected quote to modify an existing sent document. Open the Quote sent by clicking the Quote Status **Responded** on the required RFQ. The Quotation will appear.

Click Create a Corrected Quote button 🖻	,	ļ
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		BEO Number								_	-	-	-		-	1
		REO Number							Image: Constraint of the second of the se							
		Ki Q Nulliber	Versi	on	RFQ Status	Clo	se Date	Date Received	Quotation Sent Date		Q	uote St	atus			
	\sim	<u>6000019253</u>	0003		Active	20-	09-2023	11-10-2023 13:53:36	13-10-2023 09:48:47		R	espond	led	>		
		6000019272	0003		Active	20	00 2023	11 10 2022 12:51:21	12 10 2022 09:52:25	ē	-	espond	led			
Q	uotation Nu	ımber		Supplier Off	fer Number		Version		Quotation Response	_		raft				
t	testquote			01			0		Responded							
Cu	ustomer Na	me					Quotation Status		Quotation Sent Date & Time							
9	Synergy Ger	neration Business Unit					Sent		13-10-2023 09:48:47							
A	uthorised B	y		Quote Valid	Until Date		RFQ Number		RFQ Version							
ł	belinda.ains	lie		27-10-2023	3		6000019253		0003							
C	ontact Nam	e		Currency			RFQ Type									
ł	belinda.ains	lie				~	Q									
Co	ontact Num	ber		Exchange Ra	ate		RFQ Issue Date & Ti	me	RFQ Close Date & Time							
							13-09-2023 13:53:	36	20-09-2023 13:53:36							
Re	emarks															

From the Corrected Quotation screen you can modify all details on the Header & Item except for the Quotation Number. Remarks are recommended to provide explanation to Synergy for the corrected quote.

Once changes are complete, click Save **b** to Save as a Draft, then click Send **4**. Click links to jump to Common Functions for how to on these steps.

This Quote version will replace your existing in the Portal. Synergy, however, will have received copies of both and can update the Quote on their system if needed.

Working with Purchase Orders

You can display a summary list of the purchase orders sent to you from Synergy by clicking **Purchase Orders** on the main menu or selecting a filter box on the Dashboard.

Purchase Orc	lers							Q
3	4							\$
New	All PO							
ROWS (3)							T E D	
	Purchase Order Number	Version	Purchase Order Status	Order Type	Date Received	Number of Items	Acknowledge Status	Invoice Status 👻
	<u>B52050</u>	0	Active	Normal	08-02-2023 14:35:22	5	Accepted	Partially Invoiced
	<u>L51933</u>	1	Active	Normal	07-12-2022 10:51:14	2	Not Acknowledged	Not Invoiced

From the Summary List screen, you can perform the following tasks:

- Search for Purchase Orders
- Review purchase order details
- Print a purchase order to PDF
- Export a purchase order in PDF or XML format
- Compare versions of a Purchase Order
- Review purchase order acknowledgement
- Review invoices associated with a purchase order (when in use)

Note 1: To perform a task on a purchase order the task must be enabled by Synergy and the permission allocated by your Supplier Administrator.

The tasks available are also governed by the Status of the documents; for example, you are unable to submit an Invoice against a PO already fully invoiced, unable to submit an Invoice against a Cancelled PO, etcetera.

Note 2: There is no delete task, instead, Purchase Orders will be archived by system maintenance, which is usually after 12months

The PO Lifecycle can be viewed via the different document type status's displayed.

ROWS (3)												1
							T	e)	۰	₹	Ŧ	÷
	Purchase Order Number	Version	Purchase Order Status	Order Type	Date Received	Number of Items	Acknowled	ge Stati	us	Invoid	e Statu	\$ •
	<u>B52050</u>	0	Active	Normal	08-02-2023 14:35:22	5	<u>Accepted</u>			<u>Partia</u>	ally Invo	piced
	<u>L51933</u>	1	Active	Normal	07-12-2022 10:51:14	2	Not Ackno	wledge	d	<u>Not li</u>	nvoiced	l

Purchase Order Search

Select the Search icon from the Summary Screen. Any Purchase Orders matching the entered search criteria will be returned in the grid.

Purchase O	rders													
		-	< Sea	arch Purchase Orde	er								X	•
5	5	3	Purchase	Order Number (From)	Purchase Order Numbe	er (To)								-
New	All	Du	2386195	55E										
			Date Rec	eived (From)	Date Received (To)			Due Date (Fr	rom)		Due Date (To)			
ROWS (5)			dd-MM-	УУУУ	m dd-MM-yyyy		=	dd-MM-yyy	У	=	dd-MM-yyyy			<u> </u>
			Purchase	e Order Status	Acknowledge Status			Invoice Stat	us		ASN Status		± e	9 🔳
	PO Number	PO Version			~		~			~			nvoice	Status
			Coles Or	der ID										
	23861981X	001											lot Invo	liced
	23861976E	001	Search										Not Invo	iced
	23861955E	001	\sim	A COLORINA IN									NOT INVO	liced
	23861680V	001 L							,	-			Not Invo	iced
< Search	n Purchase	Order												
· Ocaron	in aronase	order												•••
Purchase Orde	er Number (From)		Purchase Order Numbe	er (To)									
23861955E														
Date Received	d (From)			Date Received (To)			Due Date (Fro	em)			Due Date (To)			
dd-MM-yyyy			Î	dd-MM-yyyy		m	dd-MM-yyyy			=	dd-MM-yyyy			=
Purchase Orde	er Status			Acknowledge Status			Invoice Status	s			ASN Status			
			~			~				~				~
Coles Order ID)													
Search														
												¥ 83 🍝	± 6	
	PO Numbe	r PO Ve	rsion	Purchase Order Status	Date Received	De	livery Date	N	umber of Items	OSR State	us Acknowledg	ge Status	Invoice Sta	atus
	23861955E	1	(Active	31-08-2022 10:20:19	01	-09-2022 00:00	0:00 1			Accepted w	vith Change	Not Invoic	ed
	23861955	0		Inactive	30-08-2022 17:02:23	31	-08-2022 00:00	:00 1			Accepted		Not Invoic	ed
				\checkmark										

Note: Search will return all active and inactive versions of a Purchase Order. Inactive Purchase Orders can be viewed, exported, printed and deleted. You cannot action it to create a document response back to Synergy.

The PO Version displayed on this screen is the incremented revision of the order (this revision counter is tracked within the Portal).

Review Purchase Order

Select the link on the Purchase order number to review the purchase order details. Click up/down arrows

- to expand/collapse item details. Click to hide/show Order header.

< Purchase Order				it 4 /	Modify 🕂	Invoice 関 🤅	9 🗣 ± 👼
Order Number	Order Status	Customer Name					
4500084621	Active	Synergy Corporate Shared Services					
Order Date	Order Type	Date Received		Number of Items			
29-08-2023	Normal	26-09-2023 16:18:30		6			
Total Amount Excl. Tax	Total Amount Incl. Tax			Freight Details			
5 2	57 2			DDP			
Acknowledge Status	Invoice Status			Assigned Label			
Accepted	Partially Invoiced						
Delivery Instructions							
							0
							\bigcirc
Items Address & Contact Extra Info References Aud	lit Log						-
							T
Item Number Stock Item Number Item I	Name Item Description		Quantity	Unit of Measure	Unit Price	Due Date	Invoice Status
00010 600000976 DESC	RIPTION: KING GEE K55905 UNISEX DRILL JACKET HI-VIS YELLO NAVY;	SIZE M	1.00	EA	100.000	12-09-2023	Invoiced
00020 200004233 DESC	RIPTION: TROUSER;WOMEN JEGGING;MFR# HARD YAKKA;Y08227;MFI	R P/N# 9357732047621;SIZE INDIGO 16	2.00	EA	50-1000	12-09-2023	Invoiced
■ V 00030 600000879 DESC	RIPTION: KING GEE K44544 LADIES WORKCOOL 2 TWO TONE REFLECT	IVESHIRT; YELLOW NAVY - LONG SLEEVE; SIZE 12	1.00	EA	50.0000	12-09-2023	Draft
♥ 00040 600000806 DESC	RIPTION: KING GEE K44532 LADIES HIGH VISIBILITY DRILL SHIRTREFL	ECTIVE TAPE YELLOW NAVY - LONG SLEEVE; SIZE 12	1.00	EA	5 0	12-09-2023	Draft

Purchase Orde	r						16 41	/ Modify	+ Invoice	-0 🕨 🛓	t e
											C
tems Address & Co	ntact Extra Info	References	Audit Log								-
											Ŧ
Item N	umber Stock Item	Number	Item Name	Item Description		Quantity	Unit of Measure	Unit Price	Due Date	Invoice Status	1
00010	600000976		DESCRIPTION	KING GEE K55905 UNISEX DRILL JACKET HI-VIS YELLO NAVY	SIZE M	1.00	EA	10	12-09-2023	Invoiced	1
Item Name			Item	Description							
DESCRIPTION:			KI	NG GEE K55905 UNISEX DRILL JACKET HI-VIS YELLO NAVY; SIZE M							
Quantity Required			Qty	Outstanding to Invoice	Part Number		Item Status				
			1.00	0.00	06232530		New				
Unit Price			Tota	Il Price	Currency		Item Type				
		10	00	100000	AUD		OwnedStock				
Notes											
Purchase Req: 001011	3507/10;										
Item Extra Info			It	em References							
											-

Quick Reject a Purchase Order

Select the purchase order and click **Reject** to reject the entire purchase order. All items are updated to **Rejected**. An acknowledgement message is sent to Synergy to inform them that the purchase order has been rejected.

Synergy will receive and load the Purchase Order Acknowledgment status.

< Purchase Order				1	🕐 🖍 Modify	+ Invoice	ØJ 🗣	<u>+</u>	ē
Order Number	Order Status		Customer N	ame					
4500076503	< Reject Purchase Order A	cknowledgement	Syneray Co	rnorate Shared Services			± 0 >	• 11	
Order Date	Menu Options are disabled. Please	enter a value for all fields correctly							L
16-10-2023	Order Number	Version Number		Customer Name					
Total Amount Excl. Tax	4500076503	3		Synergy Corporate Shared Services					
	Your Reference Number *	Acknowledgement Date		Date Received	Sent Date				
		27-11-2023	Ĩ	27-11-2023 11:07:45					
Acknowledge Status	Reference Number required								_
Not Acknowledged	Reason for Rejection *								
Delivery Instructions	Please fill in reject reason								
Corporate; 219 St Georges Ter	r								

Note: Once the rejection has been sent, it cannot be changed, and the purchase order cannot be processed any further.

Quick Accept a Purchase Order

Select the purchase order and click **Accept** to accept the entire purchase order. All items in the purchase order are updated to **Accepted** and an acknowledgement message is sent to Synergy. Note: after accepting the order you should then key the order into their own back-end supply system.

< Purchase Or	der			🗣 🖍 Modify 🕂 Invoice 🚺	t ē
Order Number	Order Status	c	ustomer Name		
4500076503	< Accept Purchase Order Acknow	wledgement	Sunermi Cornorate Shared Services	1 ē > î]
Order Date	Menu Options are disabled. Please enter a va	lue for all fields correctly			
16-10-2023	Order Number	Version Number	Customer Name		
Total Amount Excl. Tax	4500076503	3	Synergy Corporate Shared Services		
	Your Reference Number *	Acknowledgement Date	Order Type	Total Number of Items	
		27-11-2023	Normal	1	
Acknowledge Status	Reference Number required				
Not Acknowledged	Delivery Instructions	Delivery Date & Time	Date Received	Sent Date	
	Corporate; 219 St Georges Terrace PERTH WA 6000		27-11-2023 11:11:20		
Delivery Instructions	Remarks				
Corporate; 219 St Geor					
Items Address 9	Contact Sutra Jofo Boloropcoc	Audit Log			1

Note: Once the acknowledgement has been sent, the order can be invoiced.

Modify a Purchase Order Acknowledgement

🖋 Modify to suggest modifications of the purchase order details Select the purchase order and click Modify to Synergy. You need to enter the acknowledgement status for each purchase order item (Accepted, Accepted with Change, Rejected). You are able to accept one item and reject another. You can accept a purchase order item with suggested changes to certain fields on the item.

To fully accept an order, instead of modify, click **Accept** to accept the entire purchase order in full.

Note: Only those fields defined by Synergy can be modified.

Image: Control of Modify Purchase Order Acknowledgement Modify Purchase Order Acknowledgement 	Pu	ircha	se Order						16	The Mo	odify +	Invoice	• ±
45000 Mex. 2 virial Number Customer Name Virial Number Sector 2 virial Numb	der 🍋	< Mod	lify Purchase O	rder Acknowledgen	nent			Customer Name				± 6 8 ;	> 1
View	5000	Mei	nu Options are disabled	Please enter a value for all fie	ids correctly								
GeOD 3 Synergy Corporate Shared Services GeOD Accopted Serif Date Date Received Serif Date Your Reference Number * Accopted Serif Date Date Received Serif Date Your Reference Number * Accopted Serif Date Serif Date Serif Date Your Reference Number * Your Reference Number * Serif Date Serif Date Serif Date Reference Number * Total Number of Items Delivery Instructions Serif Date Serif Date Serif Date Remarks Total Number of Items Delivery Instructions Serif Date Serif Date Serif Date Remarks Serif Date Serif Date Serif Date Serif Date Serif Date Remarks Serif Date Serif Date Serif Date Serif Date Serif Date Remarks Serif Date Serif Date Serif Date Serif Date Serif Date Remarks Serif Date Serif Date Serif Date Serif Date Serif Date Remarks Serif Date Serif Date Serif Date Serif Date Serif Date Serif Dat		Order Num	iber		Version Number			Customer Name					
2-10 Actionale/dgement Date Date Received Sent Date Sent Date 21-12/023 21-12/023 11-12/023 21-12/023 11-12/023	aer L	45000765	03		3			Synergy Corporate Shared Services					
al A 27.11.203	-10-	Your Refere	ence Number *		Acknowledgement Dat	e		Date Received		Sent Date			
Reference Number regured Total Number of Items Delivery Instructions reference Number regured normal Corporate; 219 SG. Georges Terrace PERTH Web 6000 reference Number regured Remarks Remarks Remarks Remarks reference Number Remarks Remarks Remarks Remarks Remarks reference Number Remarks Remarks Remarks Remarks Remarks reference Number Remarks Remarks Remarks Remarks reference Number Remork Remarks Remorkemarks Remor	al Ar				27-11-2023		Π	27-11-2023 11:14:29					
Order Type Total Number of Items Delivery Instructions Normal 1 Corporate: 219 St. Georges Terrace PERTH We 6600 Remarks State Anomale of Items State Anomale of Items State Anomale of Items State Anomale of Items Remarks State Anomale of Items State Anomale of Items <th< td=""><td>ľ</td><td>Reference I</td><td>Number required</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></th<>	ľ	Reference I	Number required										
Normal 1 Corporate: 219 SL Georges Terrace PERTH WA 6000 Image: Status Femarics Image: Status Status Image: Status		Order Type	,		Total Number of Items			Delivery Instructions					
Premarks Premarks	now	Normal			1			Corporate; 219 St Georges Terrace PERTH V	VA 6000				
<pre>kee kee kee kee kee kee kee kee kee ke</pre>	t Ac	Remarks											
Items Attachments Items Number Attachments Items Number Attachments Items Number Acknowledge Status Stock Item Number Item Number Item Number Acknowledge Status Stock Item Number Item Number Item Number Acknowledge Status Stock Item Number Item Number Item Number Item Numer Item Numb													
Items Attachments Items	ver												
Items Attachments Items Number Acknowledge Status Stock Item Number Item Name Item Description Quantity Unit of Measure Unit Price Delivery Date & Time Image: The State of th	po												
Items Attachments Items Number Acknowledge Status Stock Item Number Item Name Item Description Quantity Unit of Measure Unit Price Delivery Date & Time an oo100 copped Accepted Accepted with change Rejected Accepted with change Rejected Accepted with change Rejected Accepted with change Rejected Accepted with change Rejected 													1
Item Number Acknowledge Status Stock Item Number Item Name Item Description Quantity Unit of Measure Unit Price Delivery Date & Time • 00010 • 20004236 DESCRIPTION: TROUSER;WOMEN JEGGING;MFR# HARD VAKK4;V08227;MFR P/N# _ 10.09 EA 10.00 EA 10.00 12-12-2023		Items	Attachments										
Item Number Acknowledge Status Stock Item Number Item Name Item Description Quantity Unit of Measure Unit Price Delivery Date & Time v 00010 Image: CoopEct Addition 200004236 DESCRIPTION: TROUSER;WOMEN JEGGING;MFR# HARD VAKKA;V08227;MFR P/N# 10.00 EA 10.00 12:12:2023	T												T
v 00010 I v 00010 EA 10.00 12-12-2023 Accepted Accepted </td <td></td> <td></td> <td>Item Number</td> <td>Acknowledge Status</td> <td>Stock Item Number</td> <td>Item Name</td> <td>Item Description</td> <td></td> <td>Quantity</td> <td>Unit of Measure</td> <td>Unit Price</td> <td>Delivery Date & Time</td> <td></td>			Item Number	Acknowledge Status	Stock Item Number	Item Name	Item Description		Quantity	Unit of Measure	Unit Price	Delivery Date & Time	
Accepted Accepted with Change Rejected	smi		✓ 00010	I (~	200004236	DESCRIPTION:	TROUSER;WOMEN JEG	GING;MFR# HARD YAKKA;Y08227;MFR P/N#	10.00	EA	10.00	12-12-2023	
Rejected				Accepted Accepted with Change									
				Rejected									

You can modify the following fields on the purchase order line item for Synergy (after selecting the Acknowledgment Status value 'Accepted with Change'):

Delivery Date and Time •

Once changes have been entered in one or more of the above fields, the supplier can generate the POA with

modifications by clicking on the **Send**

You are able to save an in-progress acknowledgment response which will be stored as a Draft. You can retrieve drafts by clicking **Purchase Orders** on the main menu and send when they have completed the acknowledgment.

	Purchase Order Number	Version	Purchase Order Status	Date Received	Number of Items	Acknowledge Status	Invoice Status
	4500076520	0	Active	08-11-2023 10:17:20	1	Accepted	Invoiced
	<u>4500076517</u>	0	Active	08-11-2023 10:16:53	1	Accepted	Invoiced
	<u>4500076503</u>	3	Active	20-10-2023 13:15:11	1	Not Acknowledged	Not Invoiced
	4500076504	1	Active	16-10-2023 12:51:01	1	Draft	Not Invoiced
	<u>4500076501</u>	0	Active	11-10-2023 16:20:06	1	Accepted	Invoiced

Synergy will receive and load the POA with modified details and either accept or reject these changes. A change order will then be generated and sent you for actioning.

Note where an order has had a modification proposed you **should not** process any part of the order in your own back end supply system. Synergy will review the proposed changes and will accept, reject or discuss with you with the view of raising a change order or new purchase order as appropriate. You will then be required to then action the new document.

Note: Invoices are created based on the active Purchase Order document (not the proposed changes in the Acknowledgment).

Once a purchase order has been acknowledged the Acknowledge Status on that Purchase Order will be revised from 'Not Acknowledged' to 'Accepted', 'Accepted with Change' or 'Rejected' depending on the acknowledgment type the supplier responded with. This Acknowledge Status makes it easy for you to identify what orders you have responded to and how you responded.

Compare Purchase Order Revision

When you send acknowledgements with modifications, or acknowledgements that have a reject status, Synergy will process these and generate a Purchase Order Change document to confirm they either; accept the modifications to the original purchase order, are proposing a different amount or they are cancelling the order.

Only a single Purchase Order entry is displayed in the Axis Supplier Portal, Purchase Order Changes are indicated by the incremented revision of the order (this revision counter is tracked within the Portal).

Select the purchase order and click **Show Revision** to compare previous revisions of a purchase order. On entry, the Active version and the most recent previous revision will display. You can compare other revisions to the Active version by selecting the required revision to compare from the dropdown. The details and items will initially be collapsed. You can see at the item header level which items have been added, deleted or changed. The item number and item name are always shown, otherwise only those fields which have changed will be shown.

Note: Not all revisions may be available for comparison.

View	/ Purchase Order Changes			
Numbe	r			
0861955	ε			
				Original
		Active Version	Original	
0	Order Details			
	Document Status	Active	Inactive	
	Order Server Date/Time	Wed Aug 31 10:20:19 AEST 2022	Tue Aug 30 17:02:23 AEST 2022	
	Customer Change Order Create Date	Tue Aug 30 00:00:00 AEST 2022		
	Total Order Value	500.00	1,01010	
	Net Order Value	500.00**	1,010.00	
	Change Order Flag	т	F	
	Original/Change Order	Change	Original	
	Delivery Due Date	Thu Sep 01 00:00:00 AEST 2022	Wed Aug 31 00:00:00 AEST 2022	
0	item 1	Changed		
	ltem Name	GASKET	GASKET	
	Quantity	6.00	12.00	
	Total Price	200.00	100000	
	Item Due Date	Wed Aug 31 00:00:00 AEST 2022	Tue Aug 30 00:00:00 AEST 2022	

Add to Invoice

Select the purchase order and click + **Invoice** to invoice in detail. To create a new invoice, you need to select ALL the order items being added to the invoice before proceeding to the invoice detail page, to invoice in full.

Invoice tracking does not allow more than the original quantity to be invoiced.

Partial invoices are permitted, on the invoice detail page

- For goods orders the quantity can be reduced; invoice tracking does not allow more than the original quantity to be invoiced.
- For service type orders, the amount can be reduced; invoice tracking does not allow more than the original amount to be invoiced.

Refer to working with invoices section below.

< Add	d items to In	voice								
elect an	Invoice and Purchas	e Order items you wish	to Invoice before sele	cting "Proceed to Invoice"						
Create M	New	\sim								Proceed to Invoice
	Item Number	Item Name	Part Number	Stock Item Number	Item Quantity		Qty Outstanding to Invoice	Unit of Measure		Unit Price
	00010	DESCRIPTION:		200004236		10.00	10.00	Each	~	00000

< Invoice				● ±	68;	> 11
Menu Options are disabled. Please enter a value for all field	ds correctly					
Invoice Number *	Invoice Status	Customer Name				
	Draft	Synergy Corporate Shared Services				
Please fill in invoice number						
Invoice Date	Total Amount Excl. Tax	Total Tax Amount	Total No Of Items			
27-11-2023	Tunt	0.0	0 1			
Invoice Type	Total Amount Incl. Tax	Currency	Assigned Label			
Tax Invoice 🗸	100000	Australian Dollar	•			
Remarks						
						1
Items Address & Contact Extra Info References	Attachments Audit Log					
				T E /	Apply tax to all	
				-		-
Invoice Item Order Number Order Ite	em Item Name Item Description	Quar	tity Unit	of Measure l	Jnit Price	
► 1 4500076503 1	DESCRIPTION: TROUSER;WOMEN JEGGING;MFR# HARD Y	AKKA;Y08227;MFR P/N# 9357732047652;SIZE INDIGO 22	10.00 Each	1		

Working with Invoices

You can review a summary list of the invoices currently in draft or sent to Synergy by clicking **Invoices** on the main menu or selecting a filter box on the Dashboard.

Invoice	2S	_				Q
	1 14					۵
D	Iraft Sent					
ROWS	(14)					T • Ŧ ± 8
	Invoice Number	Invoice Status	Invoice Date	Purchase Order Number	Remittance Advice Number	Invoice Type
	3454353	Sent	15-11-2023	4500076524		Tax Invoice
	44444	Sent	15-11-2023	<u>4500076521</u>		Tax Invoice
	2222	Sent	15-11-2023	<u>4500076521</u>		Tax Invoice
100	346565	Sent	15-11-2023	4500076520		Tax Invoice

From this screen, you can perform the following tasks:

- Search for an Invoice
- Review your invoice list
- Review the invoice details
- Export an invoice in PDF or XML format
- Print an invoice to PDF
- Send an invoice
- Delete an invoice (when in Draft)
- Modify an invoice (when in Draft)
- Create a Corrective Invoice (when in Sent)
- View the Purchase Order(s) associated with the Invoice

Note: To perform a task on an Invoice the task must be enabled by Synergy and the permission allocated by your Supplier Administrator.

Note 2: There is no delete task once an invoice is sent, sent Invoices will be archived by system maintenance.

Invoice Search

Select the Search icon from the Summary Screen. Any Invoices matching the entered search criteria will be returned in the grid.

Invoices					
2 14 Draft Sent		< Search Invoices	Invoice Number	GTIN	Invoice Status
ROWS (14)		Invoice Date (From)	inv Invoice Date (To) dd-MM-yyyy	Due Date (From) dd-MM-yyyy	Due Date (To)
Invoice	Number 20919D	Search			▼ ➡ ₫ ≅
		Invoice Number	Invoice Status In Sent 2	Number PO Number 25-08-2022 23861680VB08	Remittance Advice Number

Review Invoices

Click on an invoice to open the **Invoice Details** screen to view the details of the invoice.

Invoices in Draft (Maintain and Send Invoices)

Click on an invoice with a status of draft to open the Invoice Details screen to maintain the details of the invoice and send the Invoice.

Invoice Details

Click on an invoice to open the **Invoice Details** screen to maintain the details of the invoice.

Invoice Number 987654 27-11-2023	Invoice Status Draft Total Amount Excl. Tax		Customer Name Synergy Corporate Shared Total Tax Amount	d Services				
987654 nvoice Date 27.11.2023	Draft Total Amount Excl. Tax	0	Synergy Corporate Shared	d Services				
woice Date	Total Amount Excl. Tax	0	Total Tax Amount					
27-11-2023		0				otal No Of Items		
ичоісе Туре					10.00	1		
	Total Amount Incl. Tax		Currency		,	Assigned Label		
Tax Invoice 🗸 🗸			Australian Dollar		~	-		
emarks								
Items Address & Contact Extra Info References	Attachments Audit	Log					T E	Apply tax to all
Invoice Item Order Number Order Ite	m Item Name	Item Description	Quantity	Unit of Measure	Unit Price	Tax Code	Tax Amount	Amount Payable
1 4500076503 1	DESCRIPTION:	TROUSER;WOMEN JEGGING;MFR#	10.00	Each	40.000	GST 🗸	10.0000	
Part Number	Itom Namo		Item Description					
r o cruiniver	DESCRIPTION:		TROUSER-WOMEN JEGGING:MFR# HARD YAKKA;Y08227:MFR P/N# 9357732047652:SIZE INDIGO 22					
Stack Item Mumber	Item Tune		Total Amount Fuel Tax		Tau	Amount		
200004236	OwnedStock		Total Amount Excl. Tax		100000	Amount		100010
20000230	onneustock							
Currency Australian Dollar	Item Extra Info		Item References					
oon selecting the 'Save' lin d the print invoice option efer to the Invoice Process	nk o ns will bee sing Rules	on the Invoice, th come available. Section.	e invoice to	otal value	es will au	itomatica	ally be p	oopulate the

contact the Supplier Administration User.

Invoice Processing Rules

You are required to complete the necessary fields to generate the invoice. Below is a summary of the invoice header fields and the business definition of the data contained in those fields and the process expected by Synergy.

	INVOICE HEADER DETAILS
Field Name	Description
Invoice Number	• Supplier unique invoice number to be entered
	• Alpha and Numeric characters are accepted only.
	Alpha characters will be converted to upper case on Save/Send
	• This is a mandatory field
Synergy	Synergy name as per the Purchase Order
	• This field cannot be amended
Invoice Date	• This is the date on which the Invoice is created, the default value is today's date
	• This is a mandatory field
Total Amounts	 Total Invoice Amounts Excluding Tax and Including Tax are system generated
Total Tax Amount	Tax (GST) amounts are system generated
Invoice Type	Defaults to Tax Invoice.
	• This field cannot be amended
Assigned Label	• A user defined label can be added, which can then be referenced
	when creating a specific document filter in the Supplier Portal.
	• This is an optional field, which is not included in the invoice data sent to Synergy
Remarks	• Enter Remarks to support or provide further information on your Invoice.
	• This is an optional field.

Below are a summary of the invoice line item fields and the business definition of the data contained in those fields and the process expected by Synergy.

	INVOICE LINE DETAILS
Field Name	Description
Invoice Item	This is the supplier invoice line number
	• For each Invoice a number is generated in sequence by the system, this field cannot be amended
Order Number	• The Order Number selected at time of Invoicing off the PO
	This field cannot be amended
Order Item	Synergy purchase order line number
	This field cannot be amended
Item Description	• The name of the item as per the purchase order details
	This field cannot be amended
Quantity	 The quantity for which the invoice is being created Value defaults from the PO, or the quantity outstanding to invoice When a Service Order this field cannot be altered
UOM	 The Unit of Measure/Purchase to which you will be invoicing Value defaults from the UOP from the PO
Unit Price	• The line-item's Unit Price as specified from the Purchase Order
	• When a Service Order , then this field can be altered. The default value is the amount outstanding to invoice
Tax Code	• You MUST assigned a valid tax code assignment to the Invoice line item.
	• The list of Tax codes that you can assign, you will have to have predefined in your account Business Code sets.
	Refer to section <u>Working with Supplier Business Code Sets</u>
Tax Amount	Tax (GST) amounts are system generated
Amount Payable	The subtotal of the item, calculating Quantity * Unit Price Including Tax
	• System generated; this field cannot be amended

Working with Remittance Advices

You can display a summary list of the remittance advices sent to you from Synergy by selecting Remittance Advices on the main menu or selecting a filter box on the Dashboard.

nittance	e Advices						
8	0						
New	Viewed						
)WS (8)							T
8	Remittance Advice Number	Issue Date	Payment/Settlement Date	Payer Name	Total Amount Paid	Payment Method	Payment Currency
	70108551	06-09-2023	06-09-2023	Synergy	6,035.27	т	Australian Dollar
\geq	70108573	06-09-2023	06-09-2023	Synergy	6,035.27	т	Australian Dollar
×	70108553	06-09-2023	06-09-2023	Synergy	6,035.27	т	Australian Dollar
Ľ	70108554	06-09-2023	06-09-2023	Synergy	6,035.27	т	Australian Dollar
	70108553	06-09-2023	06-09-2023	Synergy	6,035.27	т	Australian Dollar
	70108552	06-09-2023	06-09-2023	Synergy	6,035.27	т	Australian Dollar

From this screen, you can perform the following tasks:

- Search for a Remittance Advice
- Review your remittance advice list
- Review the remittance advice details
- Export a remittance advice in PDF or XML format
- Print a remittance advice to PDF
 - View the Invoices associated with the Remittance Advice

Note 1: To perform a task on a remittance advice the task must be enabled by Synergy and the permission allocated by your Supplier Administrator.

Note 2: There is no delete task, instead, remittance advices will be archived by system maintenance.

Remittance Advice Search

Select the Search icon from the Summary Screen. Any Remittance advices matching the entered search criteria will be returned in the grid.

Remittance Ac	lvices							\bigcirc
9								•
New	< Search Remittance Advio	ce						8
	Remittance Advice Number		Invoice Number					
ROWS (9)								
	Issue Date (From)		Issue Date (To)		Payment/Settlement Date (From)		Payment/Settlement Date (To)	
	Re dd-MM-yyyy	Π	dd-MM-уууу	Π	dd-MM-уууу	Π	dd-MM-yyyy	Π
	70 Payer Name		Payment Method					
	70			*				
	70 Search							
	70							_

Review Remittance Advices

Click on a remittance advice number to open the **Remittance Advice Details** screen to view the details of the remittance advice.

Click on the Invoice Number to view the Invoices associated with the Remittance Advice.

Once a Remittance Advice is received, the Status on that Invoice will be revised from 'Sent' to 'Fully Paid'.

< Rem	nittance Ad	vice							•	Ð	± f	ē
Remittance	Remittance Advice Number		Iss	Issue Date		Payment/Settlement Date		Payer Name				
70122147	7		3	30-10-2024		30-10-2024		Synergy				
Total Amou	unt Paid		Pa	ayment Method		Payment Currency		Assigned Label				
		6	82.00 T	т		Australian Dollar						
Items	Address & Con	act Bank Details	Reference	ices Attachments	Audit Log						Ţ	•
	Invoice	lumber	Rec	ceipt Ref No	Invoice Date	PO Number	Invoice Amount (Incl Ta	ix)	Amount Paid (Incl Tax)			
	× <u>450009</u>	<u>217-Y</u>	510	00154029	06-09-2024	4500096217	220.00		220.00			
	× 450009	260TESTGR	510	00154041	26-09-2024	4500096260	440.00		440.00			
	✓ 450009	<u>287-A</u>	510	00154066	14-10-2024	4500096287	22.00		22.00			