

Community Service (C1) Tariff

Eligibility Criteria and Application Form

Please read carefully, the eligibility criteria below, to check whether your organisation qualifies for a Community Service (C1) tariff. If it does, please complete your details and return this form for processing, along with your supporting material, to: **Synergy Customer Service Centre, GPO Box K851, Perth WA 6842**

1. Eligibility criteria

To support your application for the Community Service (C1) tariff, please provide the following supporting material:

Organisation is a direct customer of Synergy (copy of organisation's Synergy bill)

Organisation is a voluntary, non-profit making organisation, providing a public service and is available to any member of the public without discrimination (please provide a written declaration on organisation's letterhead from the authorised representative to this effect)

Consistent with sub-division 50-B of the Income tax Assessment Act 1997, a copy of the Australian Tax Office's notice of endorsement for charity tax concessions. (To make an application please refer to: <https://www.ato.gov.au/Forms/Application-for-endorsement-as-a-tax-concession-charity/>)

Organisation is not a Commonwealth/State/Local Government department, agency or instrumentality, nor does it have majority funding from one of these organisations (copy of audited financial accounts or annual report from the previous financial year)

2. Customer details

Name of organisation _____

Supply address _____ Postcode _____

Account no. _____ Phone no. _____

Email address _____

I do not wish for Synergy to contact me regarding any promotional or marketing activities.

3. Declaration

I hereby declare as an authorised representative for and on behalf of the organisation named above that the organisation meets all eligibility criteria as required by Synergy to apply for the Community Service (C1) tariff.

Name _____ Signature _____
(please print)

Title _____ Date _____

For more information please call the Synergy Customer Service Centre on **13 13 54**.

Collection of Information Notice

To assist us to provide you with services, we need to collect personal and credit information about you. We may disclose this information to other parties (who may be located overseas), including third party providers, and to external agencies as described in our privacy policy, and may also use your personal information for direct marketing purposes. Our privacy policy explains what information we collect and why we collect it, how we use that information, who we work with, and the countries (currently the USA, Japan, Philippines and New Zealand) where those recipients may be located. This policy also explains your rights to access and correct any information we store about you, how to make a privacy complaint and how to opt out of receiving direct marketing. Our privacy policy is available at synergy.net.au/privacy_policy or call us on **13 13 54**.

We may also disclose your credit information to credit reporting bodies (CRBs) such as information about overdue payments. Our privacy policy also includes important information about credit reporting such as the details about the CRBs to whom we may disclose your credit information, the information that CRBs hold, and how you can request CRBs not to use or disclose your information for pre-screening or when you consider yourself to be victim of fraud. You can request a copy of a statement setting out the important credit reporting information by contacting us.

