

# Synergy Large Business Demand HV tariff

## Metering request form

I wish to arrange for the required metering work to access Synergy's standard Large Business Demand HV tariff (High Voltage Time-Based Demand and Energy).

Synergy account no. \_\_\_\_\_ Meter no(s). \_\_\_\_\_

Synergy account name \_\_\_\_\_

Site address \_\_\_\_\_

Postal address (for accounts and notices) \_\_\_\_\_

**IMPORTANT:** The network operator, Western Power, does not permit or supply its own subsidiary meters for customers accessing Synergy's standard Large Business Demand HV tariff.

**The following must be completed.** *(Applicant's signature must appear on this form)*

Applicant's name \_\_\_\_\_ Phone \_\_\_\_\_

Applicant's signature \_\_\_\_\_ Date \_\_\_\_\_

Site contact name \_\_\_\_\_ Phone \_\_\_\_\_

Email \_\_\_\_\_

*I do not wish for Synergy to contact me regarding any promotional or marketing activities (please tick box)*

Authorised third party \_\_\_\_\_ Signature \_\_\_\_\_

*I do not authorise Synergy to provide information about my metering request to the third party specified above (please tick box)*

Commencement date \_\_\_\_\_ Expiry date \_\_\_\_\_

**Please return to:** Business Sales Support  
 Synergy  
 GPO Box K856, Perth WA 6842

# Product Information for Standard Large Business Demand HV tariff (High Voltage Time-Based Demand & Energy)

1. Synergy's standard Large Business Demand HV tariff price consists of a demand charge and energy charges dependent on the time of day and day of the week.
2. Synergy's standard Large Business Demand HV tariff price has the following cost structure:

<b>Minimum charge - dollars per day</b>	733.4943
<b>Demand charge - cents per day/kw max demand</b> Maximum demand is based on the greater of: • The peak half-hourly maximum demand (kW); or • 30% of the Off-peak half-hourly maximum demand (kW) recorded in the account period	129.2265
<b>Power factor charge - cents per unit</b> If the power factor is less than 0.8 at the time that the peak demand occurs, a charge necessary to improve the power factor to 0.8 lagging is payable	53.5672
<b>Peak - cents per unit</b> (between 8am and 10.00pm* Monday to Friday)	18.8935
<b>Off-peak - cents per unit</b> (any other time)	12.5654

*All prices are correct as at 1 July 2021. Prices are subject to change.*

*All prices are inclusive of GST. References to times are Australian Western Standard Time.*

*\*Includes public holidays.*

3. Your premises must comply with all applicable technical requirements, including those relating to meter enclosures. These can be obtained from the website of the network operator Western Power ([westernpower.com.au](http://westernpower.com.au)). Also, the network operator, Western Power, will allow meter enclosures to be locked, provided an approved master key lock is used.
4. The network operator, Western Power, does not permit or supply its own subsidiary meters, for customers accessing the standard Large Business Demand HV tariff price. You can choose to either purchase these meters or return them to the network operator, Western Power, at the time of installation of the new meter. Pre-payment is not required, however you must decide when you apply so the necessary work can be arranged. If you choose to purchase any subsidiary meters, please be aware that the network operator, Western Power, does not read customer-owned subsidiary meters. If you choose to return the subsidiary meters, you may need to arrange additional electrical work. Please consult your own electrical contractor for more information.
5. When you have returned the installation form, Synergy will request the required metering work. You will be liable for the cost of installing the required metering equipment and any associated work. All metering equipment and labour charges are applied as per the standard pricing schedule of the network operator, Western Power standard pricing schedule (as amended from time to time) for normal work hours. Additional charges are applicable outside of those hours.
6. The network operator, Western Power, will endeavour to complete the required metering within 10 working days (for metropolitan area) or 20 working days (outside metropolitan area) from when Synergy requests the work to be done.
7. The supply of electricity on Synergy's standard Large Business Demand HV tariff price is subject to Synergy's Standard Terms and Conditions, which can be found at [synergy.net.au](http://synergy.net.au) and tariff by-laws made under the Energy Operators (Powers) Act 1979.

## Collection of Information Notice

To assist us to provide you with services, we need to collect personal and credit information about you. We may disclose this information to other parties (who may be located overseas), including third party providers, and to external agencies as described in our privacy policy, and may also use your personal information for direct marketing purposes. Our privacy policy explains what information we collect and why we collect it, how we use that information, who we work with, and the countries (currently the USA, Japan, Philippines and New Zealand) where those recipients may be located. This policy also explains your rights to access and correct any information we store about you, how to make a privacy complaint and how to opt out of receiving direct marketing. Our privacy policy is available at [synergy.net.au/privacy\\_policy](http://synergy.net.au/privacy_policy) or by calling us on **13 13 54**.

We may also disclose your credit information to credit reporting bodies (CRBs) such as information about overdue payments. Our privacy policy also includes important information about credit reporting such as the details about the CRBs to whom we may disclose your credit information, the information that CRBs hold, and how you can request CRBs not to use or disclose your information for pre-screening or when you consider yourself to be victim of fraud. You can request a copy of a statement setting out the important credit reporting information by contacting us.