

Synergy Large Business Demand LV tariff

Metering request form

I wish to arrange for the required metering work to access Synergy's standard Large Business Demand LV tariff (Low/Medium Voltage Time-Based Demand and Energy).

Synergy account no. _____ Meter no(s). _____

Synergy account name _____

Site address _____

Postal address (for accounts and notices) _____

IMPORTANT: The network operator, Western Power, does not permit or supply its own subsidiary meters for customers accessing Synergy's standard Large Business Demand LV tariff.

The following must be completed. *(Applicant's signature must appear on this form)*

Applicant's name _____ Phone _____

Applicant's signature _____ Date _____

Site contact name _____ Phone _____

Email _____

I do not wish for Synergy to contact me regarding any promotional or marketing activities (please tick box)

Authorised third party _____ Signature _____

I do not authorise Synergy to provide information about my metering request to the third party specified above (please tick box)

Commencement date _____ Expiry date _____

Please return to: Business Sales Support
 Synergy
 GPO Box K856, Perth WA 6842

Product Information for Standard Large Business Demand LV tariff (Low Voltage Time-Based Demand & Energy)

1. Synergy's standard Large Business Demand LV tariff price consists of a demand charge and energy charges dependent on the time of day and day of the week.
2. Synergy's standard Large Business Demand LV tariff price has the following cost structure:

Minimum charge - dollars per day	626.9636
Demand charge - dollars per day/kw max demand Maximum demand is based on the greater of: • The peak half-hourly maximum demand (kW); or • 30% of the Off-peak half-hourly maximum demand (kW) recorded in the account period	1.5925
Power factor charge - cents per unit If the power factor is less than 0.8 at the time that the peak demand occurs, a charge necessary to improve the power factor to 0.8 lagging is payable	53.5672
Peak - cents per unit (between 8.00am and 10.00pm* Monday to Friday)	22.7858
Off-peak - cents per unit (any other time)	14.4157

All prices are correct as at 1 July 2021. Prices are subject to change.

All prices are inclusive of GST. References to times are Australian Western Standard Time.

*Includes public holidays.

3. Your premises must comply with all applicable technical requirements including those relating to meter enclosures. These can be obtained from the website of the network operator Western Power (westernpower.com.au). Also, the network operator, Western Power, will allow meter enclosures to be locked, provided an approved master key lock is used.
4. The network operator, Western Power, does not permit or supply its own subsidiary meters, for customers accessing the Large Business Demand LV tariff product. You can choose to either purchase these meters or return them to the network operator, Western Power, at the time of installation of the new meter. Pre-payment is not required, however you must decide when you apply so the necessary work can be arranged. If you choose to purchase any subsidiary meters, please be aware that the network operator, Western Power, does not read customer-owned subsidiary meters. If you choose to return the subsidiary meters, you may need to arrange additional electrical work. Please consult your own electrical contractor for more information.
5. When you have returned the installation form, Synergy will request the required metering work. You will be liable for the cost of installing the required metering and any associated work. All metering equipment and labour charges are applied as per the standard pricing schedule of the network operator, Western Power standard pricing schedule (as amended from time to time) for normal work hours. Additional charges are applicable outside of those hours.
6. The network operator, Western Power, will endeavour to complete the required metering within 10 working days for metropolitan area or 20 working days (outside metropolitan area) from when Synergy requests the work to be done.
7. The supply of electricity on Synergy's standard Large Business Demand LV tariff price is subject to Synergy's Standard Terms and Conditions, which can be found at synergy.net.au and tariff by-laws made under the Energy Operators (Powers) Act 1979.

Collection of Information Notice

To assist us to provide you with services, we need to collect personal and credit information about you. We may disclose this information to other parties (who may be located overseas), including third party providers, and to external agencies as described in our privacy policy, and may also use your personal information for direct marketing purposes. Our privacy policy explains what information we collect and why we collect it, how we use that information, who we work with, and the countries (currently the USA, Japan, Philippines and New Zealand) where those recipients may be located. This policy also explains your rights to access and correct any information we store about you, how to make a privacy complaint and how to opt out of receiving direct marketing. Our privacy policy is available at synergy.net.au/privacy_policy or by calling us on **13 13 54**.

We may also disclose your credit information to credit reporting bodies (CRBs) such as information about overdue payments. Our privacy policy also includes important information about credit reporting such as the details about the CRBs to whom we may disclose your credit information, the information that CRBs hold, and how you can request CRBs not to use or disclose your information for pre-screening or when you consider yourself to be victim of fraud. You can request a copy of a statement setting out the important credit reporting information by contacting us.