

# Synergy Business Time of Use Fifty<sup>®</sup> (R3) Tariff

## Application & metering request form

I now apply for the Synergy Business Time of Use Fifty<sup>®</sup> (R3) Tariff (Synergy's standard R3 Tariff) for my account and site address shown below and to arrange the installation of metering to access Synergy's standard R3 Tariff at that address, upon and subject to the terms and conditions set out in this document (including but not limited to, the product information set out overleaf) and by signing this form I now agree to all of those terms and conditions (including but not limited to, the minimum 12 month term – see point 3 overleaf).

Synergy account no. \_\_\_\_\_ Meter no(s). \_\_\_\_\_

Synergy account name \_\_\_\_\_

Site address \_\_\_\_\_

Postal address (for accounts and notices) \_\_\_\_\_

**IMPORTANT:** The network operator, Western Power, does not permit or supply its own subsidiary meters for customers accessing Synergy's standard R3 Tariff.

**The following must be completed.** *(Applicant's signature must appear on this form)*

Applicant's name \_\_\_\_\_

Position \_\_\_\_\_ Phone \_\_\_\_\_

Email \_\_\_\_\_

*I do not wish for Synergy to contact me regarding any promotional or marketing activities (please tick box)*

### Customer signature

Signed \_\_\_\_\_ Date \_\_\_\_\_

Site contact name \_\_\_\_\_ Phone \_\_\_\_\_

Authorised third party \_\_\_\_\_ Signature \_\_\_\_\_

*I do not authorise Synergy to provide information about my metering request to the third party specified above. (please tick box)*

Please specify commencement and expiry dates.

Commencement date \_\_\_\_\_ Expiry date \_\_\_\_\_

**Please return to:** Business Sales Support (R3)  
 Synergy  
 GPO Box K856, Perth WA 6842

## Product information for Synergy Business Time of Use Fifty® (R3) Tariff

1. Synergy's standard R3 Tariff consists of a fixed supply charge, and energy charges dependent on the time of day and day of the week.
2. Synergy Business Time of Use Fifty® (R3) tariff has the following cost structure:

<b>Meter upgrade or replacement fee</b>	\$95.70
<b>Supply charge – dollars per day</b>	3.7083
<b>Peak - cents per unit</b> (between 8.00am and 10.00pm* Mondays to Fridays)	54.0913
<b>Off-peak - cents per unit</b> (any other time)	16.2491

All prices are correct as at 1 July 2021. Prices are subject to change.

All prices are inclusive of GST. References to times are Australian Western Standard Time.

\*Includes public holidays.

3. Synergy's standard R3 tariff is only available to business customers that consume more than 137 units (or more), on average per day or 50MWh or more per year. The customer agrees to take Synergy's standard R3 Tariff for a minimum period of 12 months.
4. Your premises must comply with all applicable technical requirements including those relating to meter enclosures. These can be obtained from the website of the network operator, Western Power ([www.westernpower.com.au](http://www.westernpower.com.au)). Also the network operator, Western Power, will allow meter enclosures to be locked, provided an approved master key lock is used.
5. The network operator, Western Power, does not permit or supply its own subsidiary meters for customers accessing Synergy's standard R3 Tariff. You can choose to either purchase these subsidiary meters or return them to the network operator, Western Power, at time of installation of the new meter. Pre-payment is not required. However, you must decide when you apply so the necessary work can be arranged. If you choose to purchase any subsidiary meters, please be aware that the network operator, Western Power, does not read customer-owned subsidiary meters. If you choose to return the subsidiary meters, you may need to arrange additional electrical work. Please consult your own licensed electrical contractor for more information.
6. When you have returned the Synergy Business Time of Use Fifty® (R3) Tariff Application & Metering Request form Synergy will request the required metering work. You will be liable for the cost of installing the required metering and any associated work. All metering equipment and labour charges are applied as per the standard pricing schedule (as amended from time to time) for normal work hours of the network operator, Western Power. Additional charges are applicable outside of those hours.
7. The network operator, Western Power, will endeavour to complete the required metering within 10 working days for metropolitan area (20 working days outside metropolitan area) from when Synergy requests the work to be done.
8. The supply of electricity on Synergy's standard R3 Tariff is subject to Synergy's Standard Electricity Agreement which can be found at [synergy.net.au/agreements](http://synergy.net.au/agreements) and tariff by-laws made under the Energy Operators (Powers) Act 1979.
9. Charging on the basis of the R3 Tariff will commence once the required meter changes have been completed (including commissioning).

### Collection of Information Notice

To assist us to provide you with services, we need to collect personal and credit information about you. We may disclose this information to other parties (who may be located overseas), including third party providers, and to external agencies as described in our privacy policy, and may also use your personal information for direct marketing purposes. Our privacy policy explains what information we collect and why we collect it, how we use that information, who we work with, and the countries (currently the USA, Japan, Philippines and New Zealand) where those recipients may be located. This policy also explains your rights to access and correct any information we store about you, how to make a privacy complaint and how to opt out of receiving direct marketing. Our privacy policy is available at [synergy.net.au/privacy\\_policy](http://synergy.net.au/privacy_policy) or by calling us on **13 13 54**.

We may also disclose your credit information to credit reporting bodies (CRBs) such as information about overdue payments. Our privacy policy also includes important information about credit reporting such as the details about the CRBs to whom we may disclose your credit information, the information that CRBs hold, and how you can request CRBs not to use or disclose your information for pre-screening or when you consider yourself to be victim of fraud. You can request a copy of a statement setting out the important credit reporting information by contacting us.