

# Synergy Business Time of Use® (R1) Tariff Application & Metering Request Form

I now apply for the Synergy Business Time of Use® (R1) tariff (Synergy's standard R1 tariff) for my account and site address shown below and to arrange the installation of metering to access Synergy's standard R1 tariff upon and subject to the terms and conditions set out in this document (including but not limited to, the product information set out overleaf) and by signing this form I now agree to all of those terms and conditions (including but not limited to, the minimum 12 month term – see point 3 overleaf).

Synergy account no. \_\_\_\_\_ Meter no(s). \_\_\_\_\_

Synergy account name \_\_\_\_\_

Site address \_\_\_\_\_

Postal address (for accounts and notices) \_\_\_\_\_

**IMPORTANT:** The network operator, Western Power, does not permit or supply its own subsidiary meters for customers accessing Synergy's standard R1 tariff.

**The following must be completed** *(Applicant's signature must appear on this form)*

Applicant's name \_\_\_\_\_

Position \_\_\_\_\_ Phone \_\_\_\_\_

Email \_\_\_\_\_

I do not wish for Synergy to contact me regarding any promotional or marketing activities.

**Customer signature**

Signed \_\_\_\_\_ Dated \_\_\_\_\_

Site contact name \_\_\_\_\_ Phone \_\_\_\_\_

Authorised third party \_\_\_\_\_ Signature \_\_\_\_\_

I do not authorise Synergy to provide information about my metering request to the third party specified above.

Please specify commencement and expiry dates.

Commencement date \_\_\_\_\_ Expiry date \_\_\_\_\_

**Please return to:** Business Sales Support (S1)  
Synergy  
GPO Box K856, Perth WA 6842

# Synergy Business Time of Use<sup>®</sup> (R1) Tariff

## Product Information

1. Synergy's standard R1 tariff consists of a fixed supply charge plus energy charges dependent on the time of day and day of the week.
2. Synergy's standard R1 tariff has the following cost structure:

<b>Meter upgrade and replacement fee*</b>	\$95.70
<b>Supply charge - dollars per day</b>	3.5098
<b>Peak - cents per unit</b> (between 8.00am and 10.00pm** Mondays to Fridays)	38.0661
<b>Off-peak - cents per unit</b> (any other time)	11.4198

*\*If you are charged an installation charge it will be included on your first bill after the meter is installed. All prices include GST and are effective at 1 July 2021. Prices and time periods are subject to change at any time.*

*\*\*Includes public holidays.*

3. Synergy's standard R1 tariff is only available to business customers that consume less than 137 units on average per day or less than 50 MWh per year.
4. Your premises must comply with all applicable technical requirements including those relating to meter enclosures. These can be obtained from the website of the network operator, Western Power ([westernpower.com.au](http://westernpower.com.au)). Also, the network operator, Western Power, will allow meter enclosures to be locked, provided an approved master key lock is used.
5. The network operator, Western Power, does not permit or supply its own subsidiary meters for customers accessing Synergy's standard R1 tariff. You can choose to either purchase these subsidiary meters or return them to the network operator, Western Power, at time of installation of the new meter. Pre-payment is not required. However, you must decide when you apply so the necessary work can be arranged. If you choose to purchase any subsidiary meters, please be aware that the network operator, Western Power does not read customer-owned subsidiary meters. If you choose to return the subsidiary meters, you may need to arrange additional electrical work. Please consult your own licensed electrical contractor for more information.
6. When you have returned Synergy's Business Time of Use<sup>®</sup> (R1) Tariff Application & Metering Request Form, Synergy will request the required metering work. You will be liable for the cost of installing the required metering and any associated work. All metering equipment and labour charges are applied as per Synergy's standard pricing schedule (as amended from time to time) for normal work hours. Additional charges are applicable outside of those hours.
7. The network operator, Western Power, will endeavour to complete the required metering within 10 working days for the metropolitan area (20 working days outside metropolitan area) from when Synergy requests the work to be done.
8. The supply of electricity on Synergy's standard R1 tariff is subject to Synergy's Standard Electricity Agreement at [synergy.net.au/agreements](http://synergy.net.au/agreements) and tariff by-laws made under the Energy Operators (Powers) Act 1979.
9. Charging on the basis of Synergy's standard R1 tariff will commence once the required meter changes have been completed (including commissioning).

### Collection of Information Notice

To assist us to provide you with services, we need to collect personal and credit information about you. We may disclose this information to other parties (who may be located overseas), including third party providers, and to external agencies as described in our privacy policy, and may also use your personal information for direct marketing purposes. Our privacy policy explains what information we collect and why we collect it, how we use that information, who we work with, and the countries (currently the USA, Japan, Philippines and New Zealand) where those recipients may be located. This policy also explains your rights to access and correct any information we store about you, how to make a privacy complaint and how to opt out of receiving direct marketing. Our privacy policy is available at [synergy.net.au/privacy\\_policy](http://synergy.net.au/privacy_policy) or by calling us on **13 13 54**.

We may also disclose your credit information to credit reporting bodies (CRBs) such as information about overdue payments. Our privacy policy also includes important information about credit reporting such as the details about the CRBs to whom we may disclose your credit information, the information that CRBs hold, and how you can request CRBs not to use or disclose your information for pre-screening or when you consider yourself to be victim of fraud. You can request a copy of a statement setting out the important credit reporting information by contacting us.