

## PRE-PAYMENT METERS

Synergy has no plans to introduce pre-payment meters.

Pre-payment meters will only be able to be offered in areas designated by the Minister for Energy.

The only location in the South West Interconnected System this pertains to is Ninga Mia, where only fourteen customers are involved.

There are no plans to designate other areas in the South West Interconnected System, particularly metropolitan Perth, in the near future.

In the event any further areas in the South West Interconnected System are designated by the Minister to be eligible to have pre-payment meters installed, Synergy will not oblige customers to use them. The customer's explicit informed consent would be required.

In addition, customers are not able to have a pre-payment meter on request - because there are no other areas designated by the Minister.

Synergy also has no obligation to offer to supply a customer via a pre-payment meter.

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