

Customers warned about possible scam

Energy retailer Synergy has warned customers to beware of claims from an organisation trying to sell energy-saving devices to people living in Western Australia.

It is understood the organisation is asking customers to pay \$159 for a device that claims to reduce electricity bills by 40%.

Synergy has received numerous inquiries from customers who have been contacted by the organisation making the offers, and Synergy is urging people receiving such calls to treat them with caution.

Synergy encourages customers to undertake their own research into an organisation and its products before paying for a product, to confirm their validity.

In addition, Synergy says customers should be extremely careful about providing any personal information, such as account details to such organisations.

It is understood the organisation is not based in Australia.

Customers who believe they have been exposed to a scam can contact WA ScamNet – Consumer Protection on 1300 30 40 54.

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