

# Synergy Business Time of Use (R1) Tariff Metering Request Form

I wish to arrange the installation of metering to access Synergy's standard R1 Tariff (Time of Use).

Synergy Account No \_\_\_\_\_ Meter No(s) \_\_\_\_\_

Synergy Account Name \_\_\_\_\_

Site Address \_\_\_\_\_

Postal Address (for Accounts and Notices) \_\_\_\_\_

**IMPORTANT** The network operator, Western Power does not permit or supply its own subsidiary meters for customers accessing Synergy's standard R1 Tariff.

**The following must be completed.** (Applicant's signature must appear on this form)

Applicant's Name \_\_\_\_\_

Position \_\_\_\_\_ Phone \_\_\_\_\_

Email \_\_\_\_\_

I do not wish Synergy to contact me regarding any promotional or marketing activities (please tick box)

## Customer signature

Signed \_\_\_\_\_ Dated \_\_\_\_\_

Site Contact Name \_\_\_\_\_ Phone \_\_\_\_\_

Authorised third party \_\_\_\_\_ Signature \_\_\_\_\_

I do not authorise Synergy to provide information about my metering request to the third party specified above.

Please specify commencement and expiry dates.

Commence Date \_\_\_\_\_ Expiry Date \_\_\_\_\_

**Please return to:** Retail Sales & Customer Services Department (R1)  
Synergy  
GPO Box K856, Perth WA 6842

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# Product Information for Standard R1 Tariff (Time of Use)

1. Synergy's standard R1 Tariff consists of a fixed supply charge, and energy charges dependent on the time of day and day of the week.
2. Synergy's standard R1 Tariff has the following cost structure:

<b>Meter Upgrade*</b>	\$809.60
<b>Energy Charge, Peak</b> (between 8.00am and 10.00pm** Monday to Friday)	37.48¢/kWh
<b>Energy Charge, Off Peak</b> (any other time)	11.54¢/kWh
<b>Supply Charge</b>	\$2.14/day

*\*If you are charged an installation charge it will be included on your first bill after the meter is installed. Tariffs are effective from 1 July 2011. Prices are subject to change. All prices are inclusive of GST. References to times are Western Standard Time.*

*\*\*Includes public holidays.*

3. The R1 tariff is only available to business customers that consume between 80 and 137 units on average per day. The customer agrees to take the R3 tariff for a minimum period of 12 months.
4. Your premises must comply with all applicable technical requirements including those relating to meter enclosures. These can be obtained from the network operator, Western Power's website ([www.westernpower.com.au](http://www.westernpower.com.au)). Also the network operator, Western Power will allow meter enclosures to be locked, provided an approved master key lock is used.
5. The network operator, Western Power does not permit or supply its own subsidiary meters for customer's accessing Synergy's standard R1 Price. You can choose to either purchase these subsidiary meters or return them to the network operator, Western Power at time of installation of the new meter. Pre-Payment is not required, however you must decide when you apply so the necessary work can be arranged. If you chose to purchase any subsidiary meters please be aware that the network operator, Western Power does not read customer-owned subsidiary meters. If you chose to return the subsidiary meters you may need to arrange additional electrical work. Please consult your own electrical contractor for more information.
6. When you have returned the installation form Synergy will request the required metering work. You will be liable for the cost of installing the required metering and any associated work. All metering equipment and labour charges are applied as per the network operator, Western Power's standard pricing schedule (as amended from time to time) for normal work hours. Additional charges are applicable outside of those hours.
7. The network operator, Western Power will endeavour to complete the required metering within 10 working days for metropolitan area (20 working days outside metropolitan area) from when Synergy requests the work to be done.
8. The supply of electricity on Synergy's standard R1 Price is subject to Synergy's Standard Terms and Conditions, which can be found at [synergy.com.au](http://synergy.com.au) and the Energy Operators (Electricity Retail Corporation) Charges By-laws 2006.