

# Synergy Large Business Demand LV (S1) Tariff Metering Request Form

I wish to arrange for the required metering work to access Synergy's standard S1 Tariff (Low Voltage Time Based Demand and Energy).

Synergy Account No \_\_\_\_\_ Meter No(s) \_\_\_\_\_

Synergy Account Name \_\_\_\_\_

Site Address \_\_\_\_\_

\_\_\_\_\_

Postal Address (for Accounts and Notices) \_\_\_\_\_

**IMPORTANT** The network operator, Western Power does not permit or supply its own subsidiary meters for customers accessing Synergy's standard S1 Tariff.

**The following must be completed.** *(Applicant's signature must appear on this form)*

Applicant's Name \_\_\_\_\_ Phone \_\_\_\_\_

Applicant's Signature \_\_\_\_\_ Date \_\_\_\_\_

Site Contact Name \_\_\_\_\_ Phone \_\_\_\_\_

Email \_\_\_\_\_

I do not wish for Synergy to contact me regarding any promotional or marketing activities. *(Please tick box)*

Authorised third party \_\_\_\_\_ Signature \_\_\_\_\_

I do not authorise Synergy to provide information about my metering request to the third party specified above. *(Please tick box)*

Commence Date \_\_\_\_\_ Expiry Date \_\_\_\_\_

**Please return to:** Retail Sales & Customer Services Department (S1)  
Synergy  
GPO Box K856, Perth WA 6842

# Product Information for Standard S1 Tariff (Low Voltage Time-Based Demand & Energy)

1. Synergy's standard S1 Price consists of a demand charge and energy charges dependent on the time of day and day of the week.
2. Synergy's standard S1 Price has the following cost structure:

<b>Energy Charge, Peak</b> (between 8.00am and 10.00pm** Monday to Friday)	14.56¢/kWh
<b>Energy Charge, Off Peak</b> (any other time)	9.21¢/kWh
<b>Minimum Charge</b>	\$400.71/day
<b>Demand Charge</b> Maximum demand is based on the greater of: • the Peak Half-Hourly Maximum Demand (kW); or • 30% of the Off-Peak Half-Hourly Maximum Demand (kW) recorded in the account period.	101.78¢/day/kW max demand
<b>Power Factor</b> If the power factor is less than 0.8 at the time that the peak demand occurs, a charge necessary to improve the Power Factor to 0.8 lagging is payable	46.20¢/day/kVAr

\*Prices are effective from 1 July 2011. Prices are subject to change. All prices are inclusive of GST. References to times are Western Standard Time.

\*\*Includes public holidays.

3. Your premises must comply with all applicable technical requirements including those relating to meter enclosures. These can be obtained from the network operator, Western Power's website ([www.westernpower.com.au](http://www.westernpower.com.au)). Also the network operator, Western Power will allow meter enclosures to be locked, provided an approved master key lock is used.
4. The network operator, Western Power does not permit or supply its own subsidiary meters for customers accessing the S1 product. You can choose to either purchase these meters or return them to the network operator, Western Power at time of installation of the new meter. Pre-Payment is not required, however you must decide when you apply so the necessary work can be arranged. If you chose to purchase any subsidiary meters please be aware that the network operator, Western Power does not read customer-owned subsidiary meters. If you chose to return the subsidiary meters you may need to arrange additional electrical work. Please consult your own electrical contractor for more information.
5. When you have returned the installation form Synergy will request the required metering work. You will be liable for the cost of installing the required metering and any associated work. All metering equipment and labour charges are applied as per the network operator, Western Power's standard pricing schedule (as amended from time to time) for normal work hours. Additional charges are applicable outside of those hours.
6. The network operator, Western Power will endeavour to complete the required metering within 10 working days for metropolitan area (20 working days outside metropolitan area) from when Synergy requests the work to be done.
7. The supply of electricity on Synergy's standard S1 Price is subject to Synergy's Standard Terms and Conditions, which can be found at [synergy.net.au](http://synergy.net.au) and the *Energy Operators (Electricity Retail Corporation) (Charges) By-laws 2006*.