



## The difference between a standard and a non standard contract

To help you make an informed decision based on your business requirements, we've outlined the difference between a standard contract and a non standard contract. You should make your own assessment of the detailed terms and, if necessary, obtain your own independent advice before making a decision in relation to this offer.

### Standard contract

The tariff you are currently on is defined as a standard contract. The terms of a standard contract are governed by regulations and must be approved by the Economic Regulation Authority. A standard contract outlines the standard terms and conditions for all customers who pay standard prices for their electricity. To receive a copy of the standard contract, please contact our Retail Sales Team on 1300 859 333. To view the standard price (tariff) that applies to your standard contract visit [synergy.net.au/prices](http://synergy.net.au/prices)

### Non Standard Contract

The enclosed Business Plan is a non standard contract. A non standard contract relates to products and offers that do not require approval by the Economic Regulatory Authority. These contracts contain different terms and conditions to a standard contract, and may include variations in price, fees and charges, contract length, payment options, and early termination or exit fees.

Once executed by the parties you are entitled to request and receive a written copy of the final contract.