

Air-conditioning Subsidy Application for Permanent Caravan Park Residents

The Air-conditioning Subsidy is available for eligible customers, who operate an air-conditioner in their caravan park or park home. The rebate is equivalent to the cost of 200kW of electricity, which is calculated on a monthly basis during the periods outlined below.

The subsidy

- applies for a specified period depending on where you live;
- is granted for 12 months from the date the application is received and approved by Synergy.

Eligibility

To be eligible for the subsidy you must hold a valid WA Seniors Card and either a Centrelink or Department of Veterans' Affairs Pensioner Concession Card or a Commonwealth Seniors Health Card or hold a Centrelink Health Care Card with dependent children or a Pensioner Concession Card (issued by Centrelink or the Department of Veteran Affairs) with dependent children or a Veteran Affairs Gold Card with dependent children.

You must also be a permanent caravan park resident as indicated in a lease agreement or have been a resident for a minimum of three months.

In addition, you must live in an eligible area, have electricity supplied to a caravan or park home and not claim for this subsidy at another address. Only one application per individual caravan park residence will be processed.

You must reside at the caravan park/park home during the period indicated in the table below:

To apply for the rebate

Please read and complete the application and post with photocopies to: Synergy, GPO Box K856, Perth WA 6842 or by faxing (08) 9326 4805.

Should you need any assistance, please call us on 13 13 53.

Information and applications for the Commonwealth Seniors Health Card (CSHC) and Pensioner Concession Card (PCC) are available from Centrelink offices – call 13 23 00 or the Department of Veterans' Affairs – call 1800 555 254. For information about the WA Seniors Card call 1800 671 233 or (08) 6217 8855.

Air-conditioning Subsidy for Permanent Caravan Park Residents Information

You should apply as soon as possible. This is because your air-conditioning subsidy will only be applied from the date Synergy receives and approves your application.

We will thoroughly check the details you provide on a regular basis. This is to ensure you remain eligible to receive the Air-conditioning Subsidy for Permanent Caravan Park Residents.

You must inform Synergy of any changes that may affect your eligibility. These can include change of address, removal of your air conditioner, change in pension type and/or concession card, or change of name.

Synergy, as administrator of the State Government's Power Price Equity Scheme (including the Permanent Caravan Park Residents Energy Subsidy and Seniors Air-conditioning Subsidy), reserves the right to decline any application (or demand repayment of any subsidy) in situations where, in Synergy's reasonable opinion, any eligibility criteria has not been met or the aims and objectives of the scheme are not being achieved.

Synergy and/or the State Government reserve the right to terminate, suspend or modify the Scheme at any time, without notice.

Payments will be made twice yearly, direct to your nominated bank account via Electronic Funds Transfer (EFT). The payments will be itemised on your next bank statement. Payment amounts are calculated based on the number of eligible months within each period.

Payment Period	Payment Period Dates	Payment Dates	Application must be received by:
1	01 July to 31 December	No later than 31 December	30 November
2	01 January to 30 June	No later than 30 June	31 May

Air Conditioning Rebate Price per Day

Month	Price per day	Calculation
Month December 2011	1.28	$0.20 \times 200 / 31 \text{ days} = 1.28$
Month January 2012	1.28	$0.20 \times 200 / 31 \text{ days} = 1.29$
Month February 2012	1.37	$0.20 \times 200 / 29 \text{ days} = 1.37$
Month March 2012 (for Mullewa Only)	1.28	$0.20 \times 200 / 31 \text{ days} = 1.29$

Note February 2012 is a leap year hence / 29 days rather than 28 days.