



# Energy Rebate Scheme Application

Rebates are provided under the State Government Energy Rebate Scheme for various charges on your electricity account. Rebates will be applied promptly after a copy of your valid, eligible card together with this application form is returned to Synergy, GPO Box K856 Perth WA 6842 or by fax on (08) 6212 1034.

Information and applications for the Commonwealth Seniors Health Card (CSHC), Pensioner Concession Card (PCC) and Centrelink Health Care Card (HCC) are available from Centrelink offices – call 13 23 00, the Department of Veterans' Affairs – call 1800 555 254 and the WA Seniors Card Centre – call (08) 6217 8855 or country callers 1800 671 233.

**Please complete and return this form with a copy of your valid card in a stamped envelope, addressed to Synergy, Rebates, GPO Box K856, Perth WA 6842. Please remember to keep a copy of the attached conditions for your reference.**



## Declaration

Name of account holder \_\_\_\_\_ Date of birth \_\_\_\_\_

Name of spouse \_\_\_\_\_ Date of birth \_\_\_\_\_

Daytime phone no \_\_\_\_\_

Synergy account no \_\_\_\_\_ Cardholder's name \_\_\_\_\_

Account address \_\_\_\_\_

Meter number if supplied through a subsidiary meter  
*(this may be the case where your electricity account is provided by property owner/agent)*

I, the undersigned, authorise Western Australian Office of Seniors Interests and Volunteering or Department of Human Services (Centrelink) or Department of Veterans' Affairs and their agents to disclose to Synergy and its agents all such information as is reasonably necessary to confirm my eligibility to a valid concession card, and to disclose and/or confirm the number of my dependent children (if any) for the purpose of satisfying Synergy as to my eligibility to receive a Supply Charge Rebate and/or Dependent Child Rebate.

I agree that I will notify Synergy in writing immediately, of any changes of circumstances on the concession card issued to me that may affect my eligibility for any rebate, including the expiry of any concession card.

I acknowledge that this disclosure authority will remain valid unless revoked by me in writing.

Cardholder's signature \_\_\_\_\_ Date \_\_\_\_\_

WEB0005/JUL07



## Energy Rebate Scheme Entitlements

Rebates and fees are subject to change without notice

Service	Rebate/Reduced Fees	Concession Card Applicable																	
Account establishment fee	\$29.80 (including GST) fee is waived when establishing a new account	<ul style="list-style-type: none"> <li>• Centrelink Health Care Card and Pensioner Concession Card</li> <li>• Veterans' Affairs Gold Cards (War Widow, Dependent, Totally and Permanently Incapacitated) and Pensioner Concession Cards</li> </ul>																	
Supply charge rebate	<p>The daily fee of 25.57 cents (including GST) is waived for main metered customers</p> <p>The daily fee of 19.86 cents (including GST) is waived for subsidiary meters</p>	<ul style="list-style-type: none"> <li>• Centrelink Health Care Card, Pensioner Concession Card or a Commonwealth Seniors Health Card</li> <li>• Veterans' Affairs Gold Cards (War Widow, Dependent, Totally and Permanently Incapacitated) and Pensioner Concession Cards</li> <li>• WA Seniors Card</li> </ul>																	
Dependent child rebate	<p>Calculated daily according to the number of dependent children</p> <table border="1"> <thead> <tr> <th rowspan="2">No. of children</th> <th colspan="2">Cents per day</th> </tr> <tr> <th>Excl. GST</th> <th>Incl. GST</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>37.27 cents</td> <td>40.99 cents</td> </tr> <tr> <td>2</td> <td>47.04 cents</td> <td>51.74 cents</td> </tr> <tr> <td>3</td> <td>56.81 cents</td> <td>62.49 cents</td> </tr> <tr> <td>4</td> <td>66.59 cents</td> <td>73.24 cents</td> </tr> </tbody> </table>	No. of children	Cents per day		Excl. GST	Incl. GST	1	37.27 cents	40.99 cents	2	47.04 cents	51.74 cents	3	56.81 cents	62.49 cents	4	66.59 cents	73.24 cents	<ul style="list-style-type: none"> <li>• Centrelink Health Care Card and Pensioner Concession Card</li> <li>• Veterans' Affairs Gold Cards (War Widow, Dependent, Totally and Permanently Incapacitated) and Pensioner Concession Cards</li> </ul>
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Reduced meter test fee	\$139.80 (including GST) to be paid in advance and is refunded if the meter proves to be faulty	<ul style="list-style-type: none"> <li>• Centrelink Health Care Card, Pensioner Concession Card or a Commonwealth Seniors Health Card</li> <li>• Veterans' Affairs Gold Cards (War Widow, Dependent, Totally and Permanently Incapacitated) and Pensioner Concession Cards</li> </ul>																	

## Energy Rebate Scheme Conditions

- Synergy regularly carry out a validation of the details supplied by customers and recorded from valid, eligible concession cards with Centrelink, Department of Veterans' Affairs and the Western Australian Office of Seniors Interests and Volunteering. The validation of records will allow rebates to be continued on your account, so there is no need to reapply. If any of your details do change you are requested to inform Synergy.
- Centrelink, Department of Veterans' Affairs and the Western Australian Office of Seniors Interests and Volunteering do not provide Synergy with details of any changes to the card registered, or any other details that have not been obtained from valid concession cards.
- The name and address on the valid, eligible concession card must match the details on the Synergy electricity account. Electricity must be supplied at the A1 or SM1 domestic price to the principal place of residence.
- Rebates are applied from the date the application is received and approved by Synergy. Rebates are not retrospective and cannot be backdated.
- Customers supplied at the K1 (combined Residential and Business) and L1 (Business) prices are not eligible to claim rebates under the State Government Energy Rebate Scheme.
- In multiple residences where the electricity is supplied through one main electricity meter, each additional residence with a subsidiary meter is also charged a supply charge (19.86 cents including GST, per day). A rebate can be claimed by eligible card holders supplied through subsidiary meters.
- If the total rebate exceeds the amount of the account, the account is issued with a nil balance and the credit is not carried forward.