



# Distributed Energy Buyback Scheme (DEBS)

## Price Schedule

SWIS customers only – 1 July 2025

# Fees and charges

## Distributed Energy Buyback Scheme Administration Fee:

New applications – \$7.53 per account (inclusive of GST)  
Change of system – \$7.53 per account (inclusive of GST)

## Metering costs to switch to the Distributed Energy Buyback Scheme (if required)

Meter upgrade fee	\$108.08
Meter reprogram fee^	\$109.25

All metering costs quoted above are inclusive of GST.  
^Existing compatible meters may need to be reprogrammed to comply with the Distributed Energy Buyback Scheme (this will incur a Meter reprogram fee). If you are unsure or wish to confirm your meter type, please call Synergy on 13 13 53.

## Communications equipment installation (if required)

Western Power may require communications equipment to be installed on the meter at an additional charge.

Prices are correct as at 1 July 2025. Prices are subject to change at any time.  
Meters supplied are not transferable to any other property. Meters remain the property of the network operator, Western Power.  
Metering costs may apply to participate in DEBS, and if applicable these will appear as a charge on your next Synergy bill.  
The Distributed Energy Buyback Scheme Administration Fee is a one off fee payable when you are accepted to participate in DEBS and charged on your next Synergy bill.

# Non-residential customers

The Distributed Energy Buyback Scheme Buyback Rates on this page are applicable to not-for-profit and educational organisations.

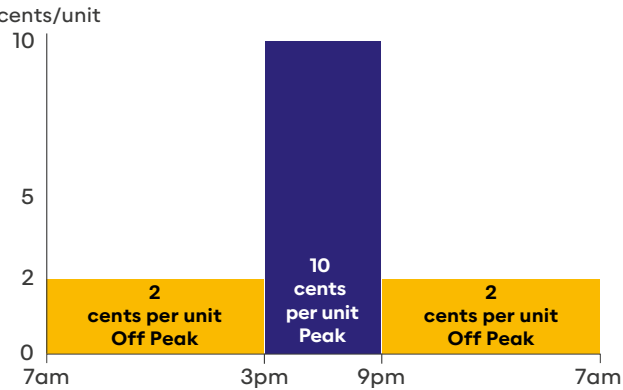
Distributed Energy Buyback Scheme Buyback Rate	c/kWh
Peak – Between 3pm and 9pm:	10
Off Peak – Before 3pm or after 9pm:	2

The rates quoted above are exclusive of GST, unless provided for otherwise under the DEBS Terms and Conditions. Prices subject to change at any time.

# Residential customers

Distributed Energy Buyback Scheme Buyback Rate (applicable to residential customers)	c/kWh
Peak – Between 3pm and 9pm:	10
Off Peak – Before 3pm or after 9pm:	2

The rates quoted above are exclusive of GST, unless provided for otherwise under the DEBS Terms and Conditions. Prices subject to change at any time..




# Our commitment to serve you well

We may supply your energy but what we're really here for is to help you get the most out of it. That means giving you the best possible service. If you have any feedback or ways we can help you better, we'd love to hear them.

Visit us online at [synergy.net.au/contact](https://synergy.net.au/contact)

Give us a call:

- **13 13 53** for residential customers.  
Monday to Friday between 7am and 7pm AWST, excluding public holidays.
- **13 13 54** for business customers.  
Monday to Friday between 8am and 5pm AWST, excluding public holidays.
- **+61 8 6212 2222** for calls outside Western Australia.  
Monday to Friday between 7am and 7pm AWST, excluding public holidays.
-  **TTY 13 36 77**  
if you have hearing or speech difficulties.
-  **TIS 13 14 50**  
for telephone interpretation services.

Or you can write to us:

- **Customer Services**  
**Synergy**  
**GPO Box K851**  
**Perth WA 6842**

## Acknowledgement of Country

Synergy acknowledges the Traditional Owners of the Land on which we operate and their continuing connection to the land, water and community. We pay our respects to all Aboriginal and Torres Strait Islander communities, their cultures and to Elders past, present and emerging.