



# Renewable Energy Buyback Scheme (REBS)

## Price Schedule

Applicable to existing SWIS customers only  
– 1 July 2025

# Fees and charges

## Renewable Energy Buyback Scheme Administration Fee:

\$7.53 per account (inclusive of GST)

## Metering costs to switch to the Renewable Energy Buyback Scheme

A compatible meter is required and applicable metering fees may apply if you switch to REBS.

Meter upgrade fee **\$108.08**

Meter reprogram fee^ **\$109.25**

All metering costs quoted above are inclusive of GST.

^Existing compatible meters may need to be reprogrammed to comply with the Renewable Energy Buyback Scheme (this will incur a Meter reprogram fee). If you are unsure or wish to confirm your meter type, please call Synergy on **13 13 53**.

## Communications equipment installation (if required)

Western Power may require communications equipment to be installed on the meter at an additional charge.

# Residential customers

Renewable Energy Buyback Scheme buyback rate applicable to residential customers.\*

## Renewable Energy Buyback Scheme Buyback Rate c/kWh

Synergy **buys** from customer at **7.1350**

The rate quoted above is exclusive of GST, unless provided for otherwise under the REBS terms and conditions. \*The Renewable Energy Buyback Scheme is formally closed to new applicants.

# Non-residential customers

Renewable Energy Buyback Scheme buyback rate applicable to non-residential (not for profit and educational) customers.\*

## Renewable Energy Buyback Scheme Buyback Rate c/kWh

Synergy **buys** from customer at **7.1350**

The rate quoted above is exclusive of GST, unless provided for otherwise under the REBS terms and conditions. \*The Renewable Energy Buyback Scheme is formally closed to new applicants.

Prices are correct as at 1 July 2025.

Prices are subject to change at any time.

Meters are not transferable to any other property.

Meters are and remain the property of the network operator, Western Power.

# Our commitment to serve you well

We may supply your energy but what we're really here for is to help you get the most out of it. That means giving you the best possible service. If you have any feedback or ways we can help you better, we'd love to hear them.

Visit us online at [synergy.net.au/contact](https://synergy.net.au/contact)

Give us a call:

- **13 13 53** for residential customers.  
Monday to Friday between 7am and 7pm AWST, excluding public holidays.
- **13 13 54** for business customers.  
Monday to Friday between 8am and 5pm AWST, excluding public holidays.
- **+61 8 6212 2222** for calls outside Western Australia.  
Monday to Friday between 7am and 7pm AWST, excluding public holidays.
-  **TTY 13 36 77**  
if you have hearing or speech difficulties.
-  **TIS 13 14 50**  
for telephone interpretation services.

Or you can write to us:

- **Customer Services**  
**Synergy**  
**GPO Box K851**  
**Perth WA 6842**

## Acknowledgement of Country

Synergy acknowledges the Traditional Owners of the Land on which we operate and their continuing connection to the land, water and community. We pay our respects to all Aboriginal and Torres Strait Islander communities, their cultures and to Elders past, present and emerging.